

Housing and Council Tax Benefits

Benefit Leaflets including the National Leaflet Translation Service

The Shetland Islands Council has contributed to the National Leaflet project, which contains ten leaflets offering general advice and guidance on benefit issues and each leaflet has been produced in twelve languages. An audio version of each leaflet is also available on the website.

The website can be accessed by using the following link:

www.benefit-leaflets.org

The leaflets include:

- **Working Age**
Help with Rent and Council Tax for people of Working Age
- **Pensioners**
Help with Rent and Council Tax for pensioners
- **Students**
A guide to Housing and Council tax Benefit for students
- **Local Housing Allowance**
Including leaflets for Landlords and Agents
- **Landlords and Agents**
Housing and Council Tax Benefit information for Landlords and Agents
- **Backdated**

Can my Housing and Council Tax be backdated?

- **Discretionary Payments**

A guide to Discretionary Housing Payments

- **Overpayments**

A guide to Housing and Council Tax Benefit overpayments and how to get help with my debts

- **Appeals**

What to do if you think the decision about your Housing Benefit or Council Tax Benefit is wrong

- **Fraud**

A guide to fraud and how we can prevent it

The website can be accessed by using the following link:

www.benefit-leaflets.org