

**Minute of the Shetland Community Safety & Resilience Board**  
**Wednesday 26<sup>th</sup> February 2014**  
**Sumburgh Hotel**

**Present:** Brian Barbour – Scottish Police Authority  
C/Insp Angus MacInnes – Area Commander (Shetland), Police Scotland  
Cllr Alastair Cooper (Chair)  
Cllr Allison Duncan (Vice-Chair)  
Cllr Frank Robertson  
Cllr Gary Cleaver  
Cllr Jonathan Wills  
Cllr Mark Burgess  
Cllr Michael Stout  
Dr Sarah Taylor – Director of Public Health, NHS Shetland  
Ingrid Gall – Emergency Planning & Resilience Officer, SIC  
Jan Riise – Executive Manager, Governance & Law, SIC  
Jenny Wylie – Community Safety Officer, SIC  
Mark Boden – Chief Executive, SIC  
Mark Loynd – Group Manager, Response & Resilience (Shetland), SFRS  
Sandra Pearson – Team Leader, Safety & Risk, SIC

**In attendance:** ACC Campbell Thomson – Police Scotland  
Brendan Hall – Community Planning, SIC  
C/Insp Eddie Graham – Police Scotland  
Cllr Andrew Drever – Orkney Islands Council  
Cllr Drew Millar – Highland Council  
Cllr Kenny Murray – Comhairle Nan Siar  
Duncan Goudie – SEPA (on behalf of Philip Dinsdale)  
Insp Lindsay Tulloch – Police Scotland  
Jane Moncrieff – Radio Shetland  
Ryan Taylor – The Shetland Times

**Apologies:** Billy Wilson – SFRS  
Catherine Hughson – Voluntary Action Shetland  
Ian Ross – SEPA  
Neville Davis – MCA  
Peter Willox – NCJA  
Phillip Dinsdale – SEPA  
Ralph Roberts – NHS

**Minutes:** Sara Fox – Safety & Risk, SIC

Cllr Cooper adjourned the meeting for lunch to allow for the attendance of Police Scotland stating that C/Insp Angus MacInnes has been instrumental in setting up this Board and that it will be his last meeting in his capacity as the Area Commander for Shetland. There is also an opportunity at the end of the meeting to visit the Fire Training Facility to see a demonstration and to understand what the capabilities of the facility are.

## **1. Welcome & Apologies**

Cllr Cooper welcomed everyone to the meeting, especially colleagues from the Western Isles, Orkney Islands, Highland Council and ACC Campbell Thomson. Apologies were noted.

Cllr Cooper gave special mention to how well all agencies worked together during the recent helicopter crash, reiterating that so much of what we do is dependent on one another in such a small community. The incident brought to our attention that the MCA should be brought into proceedings. He also emphasised that the issues that the Board deals with can be different to those of our visiting colleagues due to Sullom Voe Terminal & the new gas plant which is currently under construction. These industries provide challenges to our community & responsibility for preparing for these challenges lies with us. Cllr Cooper commented that it had been a successful year for the Board, but was keen to stress that we should not be complacent, continuing to move forward. He was also keen to see better engagement from the Scottish Ambulance Service, with the hope that in the future the MCA, NHS and Ambulance Service will be putting issues on the agenda.

Cllr Duncan paid tribute to the work of Cllr Cooper in his role of Chair stating we wouldn't be where we are today without his commitment in driving the work of this Board forward. It is a great merit that Cllr Cooper is leading us and gives great confidence for the future.

Cllr Cooper commented that he was concerned when he heard that Angus would be leaving his current post in terms of continuity for the community considering the excellent progress Angus has made during his time here. However, he is grateful for the reassurance that the presence of Chief Inspector Eddie Graham brings, ably supported by Inspector Lindsay Tulloch, reminding the Board that Shetland is isolated from the mainland and that it is imperative that we have able people on the ground who can sufficiently deal with an incident until additional support can be drafted in.

## **2. Previous Minutes & Matters Arising**

Members approved the minutes of the Board meeting held on Wednesday 27<sup>th</sup> November 2013 on the motion of Cllr Duncan. This was seconded by Chief Inspector Angus MacInnes.

Cllr Cooper directed the Board to the Briefing Notes attached to the agenda, thanking Jenny for her hard work in compiling them.

### **Adult Support & Protection Committee**

Angus introduced Chief Inspector Eddie Graham who gave a briefing on behalf of the Adult Protection Committee. Eddie reported that a screening group has been set up locally to look at all referrals that come in for Vulnerable Adults. There has been a significant increase in the number of referrals into this process, however Eddie assured the Board that the Police are directing resources towards vulnerable adults while ensuring an effective and efficient use of resources.

### **Child Protection Committee**

In terms of Child Protection, there has been a significant change in the Children & Families Team due to staff turnover; however the number of referrals is slightly down compared to last year. He concluded that the Child Protection Committee has a well established screening group resulting in children being referred correctly via case conference or through more immediate action if necessary.

Eddie confirmed that Inspector Lindsay Tulloch is now in post as designated officer. Lindsay has a strong background in this area and he is confident that these public protection issues are in safe

hands moving forward. He concluded by reinforcing that Child Protection is a high risk area of work for the Police, with all risks being taken to the lowest common denominator to ensure the safety of the child.

Angus added that the Chief Officers Group and the screening groups are held on the same day, going on to assure the Board that he is keen that all aspects of public protection merge as much possible to ensure nothing is missed that could be of detriment to our community.

Cllr Cooper asked for an update on the progress of the anti-bullying strategy & the Safer Use of the Internet. Jenny explained that she and Kate Gabb are in the early stages of carrying out an information gathering exercise in terms of the community-wide Anti-Bullying Strategy, however they are due to meet shortly to start pulling together a first draft. Jenny agreed to provide a progress report to the next meeting.

**Action: Jenny**

Meanwhile, Eddie reported that the Safer Internet Day was held at Islesburgh to coincide with International Internet Safety Day and that it was well received, educating children on how to stay safe while encouraging parents to take responsibility for keeping them safe.

### **Antisocial Behaviour Working Group**

Jenny reported that this group is now chaired by Billy Mycock, the Antisocial Behaviour Co-ordinator. The group are currently looking at a number of issues, namely how the increased use of legal highs is impacting on antisocial behaviour and how we can support first-time young tenants to manage their tenancies. There is also an Information Sharing Sub-Group, comprising Housing, Hjaltland, the Police and the ASB Co-ordinator, which looks at specific cases and trying to tackle any problems before they escalate.

### **Road Safety Advisory Panel**

Cllr Stout reported that there had been a lot of discussion regarding parking issues and speeding in the town, stating that there is a clear concern within the community on this issue. He asked whether there is a way to be more effective to enable the issues discussed at the Road Safety Advisory Panel to be addressed and discussed at this level? He explained that there is an underlying cultural & attitudinal issue that needs to change; bad driving, especially speeding, seems to be accepted by us as a community. We need to change attitudes rather than increase police presence on the roads.

Cllr Wills reported that members of the community are asking that the entrances to side roads to be better marked with reflective posts as well, however there will obviously be a cost involved in this. Also, in other areas of the country they have smiley face signs giving the driver their speed. He thought that these were hugely beneficial, but asked why we don't have them in Shetland?

Mark Boden joined the meeting.

Cllr Stout went on to state that he is also concerned about school buses and their drop-off/pick-up points, explaining that in parts of the USA, if a driver passes the school bus they can lose their licence. Can we persuade our national politicians to back an initiative where it is an offence to overtake a pulled over bus? Cllr Stout asked that these issues are considered by the Board in addition to the Road Safety Advisory Panel.

Cllr Cleaver commented on the substantial increase in traffic on the road due to the building of the Total Gas Plant, with some drivers struggling to cope in winter conditions and as a result appear incompetent. Is there any work that can be done to remind people of their own driving abilities, for

example, driving at night or in wintry conditions? It is a contentious issue but it was strikingly obvious this past winter.

Sandra responded by informing the Board that Shetland has two smiley signs and has done for the past 8-10 years. They are moved from area to area, providing a range of information in identifying problems in a particular area. However, there are only two signs and there is a cost implication in moving them around which does have an impact on how much they are utilised. Sandra confirmed that the Roads Service collate the data obtained from the signs.

In relation to the increased traffic in the Sullom Voe area, Sandra informed the Board that the Health & Safety representatives from Sullom Voe sit on the Road Safety Advisory Panel and they are confident that the driving of their staff is acceptable, but there is always more that can be done. Through road safety initiatives in Shetland that run from cradle to grave, it is hoped that in 15-20 years time this will have changed the driving culture in Shetland through education packages delivered in nursery schools through to advising parents how to correctly fit a car seat. Although these may look like individual issues they are part of a collective that will have a generational effect on road safety.

Angus echoed Cllr Stout's previous comments regarding driver behaviour and driver attitude, suggesting that it may be worth considering revitalising the Road Safety Advisory Panel, and possibly changing its name. He concluded by stating that attitudes in Shetland need to change across the board.

Cllr Kenny Murray advised the Board that Comhairle Nan Siar does not have dedicated buses for school children and therefore it would be difficult to introduce a strategy preventing drivers being allowed to overtake buses as all traffic would have to stop for all buses. Cllr Wills suggested that the Board consider introducing an Enabling Act that would allow the Council to bring in the policy in its own area.

Cllr Duncan has brought the issue of road safety up at Community Council level, especially the amount of accidents at the Blackgaet, stating that this must be looked at. He continued by saying that he has also highlighted to Angus the high number of drivers with only one working headlight, hoping that the Police will act on this.

Cllr Burgess echoed Cllr Cleaver's point on winter driving behaviour, explain that this extends to changing windscreen wipers; ensuring there is water in the windscreen washers and for drivers to undergo regular eye tests. He concluded by asking whose remit it would be to start a campaign on these issues and whose budget would it come from?

Cllr Stout reiterated that change needs to start with the individual driver and that this message needs to go out to the community. There is the expectation that the Police or Council will sort it out, but the issue lies with individuals in the community. Sandra advised that Road Safety enforcement lies with the Police, but that education and encouragement lies with Elaine Skinley, the Council's Road Safety Officer, and while there is a small amount of budget available Elaine is excellent at obtaining funding for specific initiatives.

Cllr Andrew Drever reported that Orkney have taken out a voluntary scheme with 3 signs warning drivers they are coming up to a school bus route. This works as time goes on, and there have been no serious injuries since their introduction. The cost is a few hundred pounds per sign. Orkney Islands Council also puts out a reminder in the local media at the beginning of each term prompting the community to be careful of school children coming off buses. Their Driving Ambition

programme for new drivers has received excellent feedback, with knowledge retention being observed through pre-evaluation and post-evaluation during subsequent months.

Cllr Cooper recognised that Orkney has done a lot and if Shetland is to embark on such a scheme and find integrated solutions, the work Orkney has done can be embedded in our outcomes. Jan suggested inviting Orkney representatives to the next meeting of the Road Safety Advisory Panel and having a specific item on the agenda. Cllr Stout agreed this would be useful.

**Action: Sandra**

### **Police Scotland Conference (December 2013)**

Cllr Cooper acknowledged that this item is not on the agenda, however he is keen to receive an update from Cllr Duncan who attended the Police Scotland Conference in Edinburgh. Cllr Duncan explained that, in summary, the Conference touched on a wide range of issues, however two issues of note were corroboration – he explained that the proposal to abolish corroboration in the courts has not gone down well with Sheriffs; and savings – Police Scotland have to find £1.1 billion savings by 2026.

Another issue of concern is the assurance of the level of policing staff in the Highlands & Islands area. Cllr Duncan had been given assurances by Sir Stephen House that the numbers would be maintained, however he is keen to continue to scrutinise this at every opportunity just in case Police Scotland's position on this changes.

### **Shetland Alcohol & Drugs Partnership**

Angus reported that the main work of the redesign is taking place on Tiers 2 & 3, explaining that we are impacted as a community by substance misuse and that the service redesign will ensure we are giving the best possible support for recovery to those in need while taking budgetary constraints into account.

There has also been a recurring theme of legal highs (or Novel Psychoactive Substances) in Shetland, with work and discussion ongoing within the Partnership and the Alcohol & Drugs Forum to tackle this issue.

In terms of budgets for services supported by SADP funding, there is a 6-month standstill budget in place while the service redesign is ongoing. In light of his imminent departure, Angus reported that Simon Bokor-Ingram has been appointed as the new Chair of the SADP, which will add a coherent service provision element between the Council and NHS Shetland, while Chief Inspector Eddie Graham will take on the role of Vice Chair.

Sarah responded to a question from the Chair asking for a costing on substance misuse in Shetland, by explaining that there has been work done in public health regarding the direct costs of this issue nationally. There is also the issue of indirect costs, for example domestic abuse with an element of alcohol involvement. A public conversation needs to be had surrounding this and she suggested that maybe this Board would be interested in having this on the agenda for a later meeting.

Cllr Cooper commented that the alcohol culture is one of the worst in Shetland and yet is readily accepted by our community. He suggested that this may change if the real cost could be demonstrated. He agreed that this should be reflected on at a later meeting. Cllrs Drever, Murray and Millar confirmed that they had not costed this issue within their own communities. Cllr Cooper stated that he was shocked when he observed the number of widows who had lost their partner to alcohol misuse, and was keen to see that a strong message needs to be put out in a tactful and acceptable way.

Cllr Kenny Murray agreed it was an issue that affects the whole community, and that alcohol misuse can have a familial link. Sarah recognised that there are clear genetic traits regarding addiction but also stated that learned behaviour within families needs to be taken into account as well. This is a difficult message to talk about, but it needs to happen if change is to occur. Young people learn not only from their family, but from their friends and the wider community. There is also a health issue to be addressed, with health professionals trained to have the difficult conversations regarding alcohol consumption with patients.

Cllr Cooper called for a report on this issue to be looked at later this year, concluding that we need to be honest and accept that this affects all members of our community.

## **Community Planning & Development**

### **3. Single Outcome Agreement**

Brendan reported to the Board that Community Planning & Development, as a part of their responsibility for community planning, must produce a report on the 2013 SOA. The SOA has a 3-year life span, but minor updates are completed year-on-year, with the document giving an idea of the process and the area of responsibility for each strategic group. The Community Safety Board's outcome area is that Shetland remains a safe place with a strong, resilient community. The report on the 2013 SOA & the upcoming 2014 SOA will be prepared before the May meeting and Brendan confirmed that he will bring these to the next meeting of this Board. He requested that the Board provide him with updates and comments for the report before the next meeting.

Angus confirmed that, as Chair of the Shetland Partnership Performance Group who work on the SOA, in terms of this Board, it has been a good year and that it does see us on track for meeting the objectives set out in the document.

Mark Boden agreed that we can be very pleased with the overall progress that has been made, stating that Shetland can be pleased with its past performance in regard to bi-lateral partnerships, however working multi-laterally on issues has not shown as high a performance. We should use the Shetland Partnership and the ambitions set out in the SOA to improve our multi-lateral working, and we should also demonstrate the actions that flow from making the decisions to include an issue in the SOA.

Angus agreed that we are not measuring ourselves and our successes, and that the community can only take note of our improvements if we measure ourselves, hold ourselves to account and improve. Sarah agreed that we should acknowledge what we do well, adding that much of the multi-agency work around emergency planning is done behind the scenes, and that if it weren't for the recent helicopter crash the public would have very little knowledge of the work that goes into the preparedness of agencies in responding to such an incident. Cllr Cooper agreed that we should be acknowledging good work without it being measured.

## **Safety & Risk**

### **4. Partner Agencies Staffing Baselines**

Sandra Pearson gave a verbal update to the Board explaining that this was a difficult baseline to set as many jobs play a role in community safety, from Youth Leaders to Community Workers and Substance Misuse Workers. At the moment the baseline figure for direct and obvious roles in community safety lies at a FTE of 12.4, but that the true figure if less obvious roles are taken into account, will be much higher. She asked the Board whether they would like her to keep digging into this explaining that it would be a larger piece of work?

Cllr Cooper called for a full report into the baseline figures including the secondary less direct roles, explaining that we have to be assured that Shetland has the capability to deal with a situation until reinforcements can be drafted into assist. The local authority has a co-ordinating role and is required to have people on the ground who can respond 24/7 even if it is not part of their daily work. Sandra pointed out that this is emergency planning; and Cllr Cooper responded by suggesting that we should start there with the primary level of community safety then start looking at the secondary levels.

Mark Boden suggested approaching this narrowly around an emergency by defining an example of an incident and basing it on an emergency plan on who is available to complete each role.

Cllr Wills commented on how impressed he was by the speed of the Council's response to the Braer disaster, stating that there was no doubt that the Council and partner agencies would pull together again if needed, however, with the recent centralisation of the Fire and Police Service, he asked whether all sections would work as well together as they did in this situation? Jan picked up on both points and explained that, in regards to the Braer disaster, Shetlands' response had been analysed and, when reflected upon after the fact, it was determined that a lot of the positive aspects of the response had happened in an unplanned way. As for the recent helicopter crash, part of the planning process requires an up-to-date contact lists and assurances that agencies' skill sets are up-to-date and relevant. The original request from the Board for baseline figures comes from scrutinising activities from community safety in general, and therefore if we look back one year and set ourselves a baseline to identify movements of staff, this repository this will give us a starting point as a working measurement to take forward.

Cllr Kenny Murray informed the Board that their Emergency Planning section compiled a database to determine resilience in the community, and that they have an instant source of information to refer to should the need arise.

Cllr Cooper suggested determining resilience on a parish by parish basis, as some of the islands are more tuned into resilience than those on the mainland. Ingrid agreed with this, explaining that some communities, such as Fair Isle, are already extremely resilient. She continued to say that considering the Scottish Government's initiative to make communities more resilience-aware then a multi-agency group attending the Community Council meetings would be a logical place to start. Mark Boden agreed that capturing such figures will be difficult, as the amount of staff available can be variable and in order to get an effective view, both core & non-core staff numbers will be needed.

Cllr Cooper asked if the Health Board has sufficient resilience to deal with a major situation, and Sarah responded by saying that this falls within the Business Continuity Plan, reiterating Mark's suggestion that there would need to be a differentiation between core and non-core personnel. If this figure could be captured, it would be helpful to test this during an exercise as a way of determining and testing any potential cracks in the process. Ingrid commented that at the debrief after the helicopter crash training needs such as Incident Management & Command Control were identified across all levels and organisations, and that a scoping exercise is required to determine who is in most need of the training and this is planned for the next financial year.

Cllr Robertson commented that he was in charge of the Technical Department at the time of the Braer and was briefed by the then Chief Executive to set up an emergency control centre. The important thing is to compile all information from all services together so there is a singular point of control. If an emergency happens, the first lines of defence within the first 24 hours are the personnel based in Shetland. Cllr Stout added that we have a huge number of assets within our

community with the right “can do” attitude and that a PR job needs to be done to fire up the community into bringing their skills forward. Mark Loynd echoed the need for a singular command and control centre, explaining that the Fire Service are responsible for high risk areas and volunteers will need to be controlled so as not to put themselves at risk.

Cllr Cleaver expressed his concern that the Scottish Ambulance Service was missing from this discussion, stressing that work needed to be done to encourage them to engage with the Board. Sarah responded by confirming that the Service is very much engaged at an operational level with the local Emergency Planning Forum.

Mark Boden suggested that a conversation needs to be had about generic community resilience, and that it needs to be made clear what staff levels each organisation has and what staff are available for a particular level of emergency over a particular timescale at a particular activity level. He added that we should take a very positive view away from the recent helicopter crash regarding the success of the Emergency Plan as it was put into practise. Cllr Duncan endorsed Mark’s earlier comments and praised the magnificent job done by the responders to the helicopter crash, emphasising that they were highly professional and that he could not sing the praises of the Emergency Services highly enough.

Cllr Cooper requested that this issue remains on the agenda with a progress report at the next meeting. The concern of the Board is that our capacity to deal with an incident that spans over a longer period of time than the recent crash. A report is required on the capability of primary responders for more than just short-term incidents.

**Action: Ingrid**

## **Emergency Planning & Resilience**

### **5. National Contingency Plan for Marine Pollution from Shipping & Offshore Installations**

Ingrid presented her report on the initial response to the current draft National Contingency Plan to the Board, explaining that we need to decide what our response is going to be – is it a document that can be used during an incident in Shetland? To use the document requires internet access and it is not an easy-to-navigate type document as it contains lots of links to different pieces of legislation and other documents. Ingrid drew the Board’s attention to the issue of the contingency fund to cover financial compensation payments in advance not being addressed. Shetland would have to make an initial outlay of costs then recoup funding after the fact. A multi-agency meeting has been organised for March and Ingrid confirmed that one of the MCA’s Counter Pollution Officers will be in attendance to give their point of view.

A discussion was had regarding the potential threat from an oil disaster similar to the Deep Water Horizon considering the locality of oilfields around Shetland, although Shetland is not alone in this issue as there are many areas in Europe where this poses a threat. Jan urged all agencies to read the new draft document and ensure that the expectations stated within it for each agency are appropriate. Cllr Wills suggested that the Board consider writing to the UK Government expressing their concerns over the financial compensation arrangements. Cllr Cooper agreed that not having a kitty for the initial stage of any clean-up costs was of great concern and that the Board should express their concern to the Government over the lack of a compensatory scheme, confirming that the role of the local authority needs to be clear in any legislation. Cllr Duncan agreed, pointing out that we had the perfect opportunity to address this with a representative in Westminster. The Board unanimously agreed to write to Alistair Carmichael.

**Action: Cllr Wills, Ingrid, Mark Boden & Jan**

## **Police Scotland**

### **6. Local Policing Plan**



Angus started by confirming that this would be his last attendance at the Board in his present role. He went onto introduce Chief Inspector Eddie Graham who will be acting Area Commander, supported by Inspector Lindsay Tulloch.

Angus presented his report on the Local Policing Plan, referring to the Performance Against Shetland Islands Local Policing Plan 2013/14, reporting that for Priority 1 - Increasing Public Confidence and Local Engagement, 14 Community Council meetings had been attended noting a very good attendance in remote and rural areas, with a markedly lower attendance rate in urban areas. The Police need to know what the community wants to hold them to account on, but this is difficult if they do not engage in the process. Angus confirmed that the Police are very keen to hear what the community wants from the local Police Service, but that they needs to come and speak to them in order to do this.

Cllr Stout requested that the Police please attend the Road Safety Advisory Panel, and Eddie confirmed that this was on his list of issues to address.

**Action: Eddie**

Angus continued onto Priority 2 - Protecting People, advising there had been an increase in reports of domestic abuse, explaining that with more cases being reported, the detection rate is currently standing at 100%. Domestic abuse is unacceptable and the Police would encourage everyone to do all they can to do combat the issue. Regarding detection rates for Class 2 sexual offences, there are cases currently being worked and he is confident that this figure will be higher in the future. Angus reminded the Board of the recent inaccurate report of an attempted abduction of school children, although this event was of no real concern it highlighted the need for the community to be aware of this type of threat. Victims of abuse, typically by friends & family can take 20-30 years to come forward. Another issue of concern is that 67% of serious crime in Shetland is alcohol-related and this must be addressed as a community. In terms of hate crimes, there has been a reduction in figures but the challenge of young people being verbally abusive to each other remains despite work being done by the Tolerant & Integrated Shetland group.

In regard to Priority 3 – Road Policing, Angus confirmed that road safety is a key priority for the community. He explained that an education campaign is currently ongoing to tackle the issue of faulty headlights, and that from March 1<sup>st</sup> tickets will be issued to drivers with faulty lights. In response to Cllr Duncan querying the costs to the motorist upon issue of a ticket Angus explained the process of a Defection Form being issued, giving the motorist a set number of days to remedy the problem before presenting the form at the Police Station, confirming the work had been done. Non-compliance could result in penalty points and a fine. Angus continued, reporting a marked increase in detection rates for seatbelt, mobile phone and speeding violations. The Police have heeded the community's plea for road safety to be addressed with the issue of speeding prevalent and unacceptable, with the recent incidents of drivers speeding at 120, 115 & 91 mph all involved Shetland males. Drink driving offences show a slight decrease though Angus highlighted the need for attitudes to change in the island communities with no police presence as there are drivers acting selfishly who will cause an accident in the future.

Angus moved on to Priority 4 – Violence, Disorder and Antisocial Behaviour, confirming that the detection rate for violent offences is 83% with the vast majority of assaults being detected. In order to increase this figure the Police rely on the community to come forward with information, and he made a plea to the community to come forward despite any reluctance. In terms of antisocial behaviour, the number of reported incidents are decreasing. He reported that the Police are working closely with the Licensing Board with the commencement of disruption patrols involving

officers and drugs dogs having a visible presence in and around licensed premises in the early hours of the morning is having a positive impact on reducing crimes of disorder and violence.

Linking into Priority 5 – Serious Crime. Angus reported that the stop and searches carried out have resulted in a large increase in personal possession cases compared to a drop in cases of intent to supply. This could be due to a change in the dealer's habits as a result of the stop and search initiative with smaller quantities being carried due to the higher risk of being apprehended. The stop and search detection is most effective when targeted at those believed to be carrying substances and the public can play an integral role in this by contacting 101 or Crimestoppers.

Cllr Duncan queried how much work was focussed towards rural areas in comparison to the town. Angus referred to the priorities in the Local Policing Plan, explaining that over 50% of police work towards the end of January was pro-active work related to the LPP, and that 80% of all calls are made from the Lerwick area, with 62% of the proactive work taking place in the same area. A higher level of focus for pro-active work is necessary due to the amount of reactive work from that area, however Angus assured the Board that proactive work was still taking place in the rural areas. The Community Contact Van has been very successful, going out as frequently as possible functioning as a mobile Police Station in remote areas such as Northmavine, whose residents have as much right to a visible Police presence as those living in Yell or Brae.

Cllr Wills paid tribute to Angus and the many innovations he has introduced during his time here, especially the non-threatening visits from the Police to the pubs conducted in a calm manner that have been particularly successful. Cllr Wills urged Angus to take with him the message that the people of Shetland are unhappy with the centralisation of the Control Room, and his constituents have expressed their concern that they can no longer contact their local Police Station by phone, or sometimes even in person.

Cllr Cooper referred back to Angus' presentation on the issue of the drug scene, confirming that this community has a very serious issue to deal with and that a multi-agency approach is required as drugs have an impact on more than just the Police. Angus agreed, commenting that with the scene changing towards legal highs, all parties around the table today have to adapt. With the older generation, alcohol misuse is the biggest problem but the focus needs to be on substance misuse as a whole and how it impacts both the individuals and the wider community.

Answering Cllr Duncan's query as to the working capacity of the Drugs Dogs, Angus reported the dogs have done twice the work they did last year. They are a tool that can be adapted as the scene changes and can be used as a tool in conjunction with other partner agencies. ACC Thomson commented that we need to look at the opportunities Police Scotland now brings as a unified Service, explaining that Eddie will be taking a proactive role in targeting those who seek to make a profit from Shetlanders through crime and the supply of drugs.

Angus concluded by explaining the consultation on the Shetland Local Policing Plan 2014-17 began in September. Following meetings with Elected Members, a consultation exercise has been carried out jointly with the Fire Service along with information obtained from surveys, which, when combined, have enabled them to ascertain the local priorities in line with the National Outcomes. Angus asked that the Board give their agreement to go ahead with these priorities.

It was pointed out that the Local Policing Plan was very specific around performance, but neglected issues such as the retention of police staffing levels. Both Angus and ACC Thomson Campbell gave assurances to the Board that Police Scotland commanders have stated there are no current plans to close any stations and that they are committed to filling the vacant posts.

Cllr Duncan expressed his concern that the community requires a depth of experience from its police officers in order to retain the current capability and continue to increase detection rates. For anyone thinking to live in Shetland we have to be able to say this is a safe place and we need to be able to demonstrate this. ACC Thomson responded by saying that recruitment and retention is being addressed, and that by bringing eight Services into one has been challenging. However, there will be 2 officers transferring here in the near future, with 3 probationers also in the pipeline, and another coming in the summer and a further 2 also due. ACC Thomson again reassured the Board that filling the vacant posts and retaining staff transferring to Shetland is high on the agenda. The challenge is having a good understanding of Shetland's issues, and, in referring to Inspector Lindsay Tulloch, it is good to see Shetland officers returning home and bringing that level of understanding with them. Cllr Cleaver echoed Cllr Duncan's initial concern, commenting he was very pleased to hear a conscious effort to address this was underway.

Mark Boden referred to Para 3.3 of the Shetland Local Police Plan 2014-2017 under the Priority – Protecting People, expressing it was very welcome to see this as a priority. He asked what the difference was between detection rates and prosecution, and if Police Scotland aimed to increase prosecutions of domestic abuse and hate crime, as only with successful prosecutions do you obtain the attendant publicity which is required to change attitudes. Angus explained that they aim to increase the reporting and detection of hate crimes and domestic abuse in line with Para 3.3.2; explaining that detection is when the police have sufficient evidence to pass the case to the Procurator Fiscal who will then decide if it is to be taken further.

Cllr Cooper motioned to accept the Local Policing Plan and this was seconded by Cllr Cleaver.

Cllr Wills and Inspector Tulloch left the meeting.

### **Scottish Fire & Rescue Service**

#### **7. Performance against the Interim Fire & Rescue Plan for Shetland; Development of the 2014-17 Fire & Rescue Local Plan for Shetland; and General Update on Business within the Scottish Fire & Rescue Service (SFRS)**

Mark Loynd gave his presentation on the Interim Fire & Rescue Plan developed in line with the SOA, it was released for consultation in conjunction with the Police whereby local wards were visited and feedback from the community will be included in the final draft.

Mark drew the Boards' attention to the work being done with the SIC and Hjalmland which has the potential to prevent fires by educating tenants. They would like to develop a clause within the tenancy to undertake a fire safety check after 6 months, looking at fire safety within the home.

Fetlar is currently a non-operational unit, however there are 3 recruits in the process and it is hoped the unit will be back online as soon as possible. In the meantime, fire safety checks have been offered to all residents on the island.

In regard to safety, good progress has been made on Fire Safety Audits and it is hoped this target will be met by the end of the year. Cllr Cooper asked if he was confident with the Community Fire Safety Audits and Mark responded that he was happy with what he was seeing – there are no enforcement notices currently in place with work being done with owners and occupiers to improve fire safety.

Mark referred to the Local Operational Assessment figures included in the Interim Fire & Rescue Plan, confirming that the number of accidental fires are down, with the baseline figures low

anyway and this is making improvement difficult. Malicious or deliberately started fires are a lesser issue with lower figures. The Fire Service is aiming to target Fire Safety Checks towards the most vulnerable people in the community in order to reduce these figures even further. The new RDS recording system for Fire Safety Checks that has been introduced as a result of the harmonisation process of the SFRS has created some issues with staff requiring training on the system. As a result of the training staff are being taken away from carrying out the checks, and unfortunately this target will not be met. The false alarm figures are similar to last year, and work is ongoing to educate occupiers regarding their fire alarms to reduce this.

Cllr Stout addressed Mark on the recent issue of Bressay being left without fire cover, explaining that it is of great concern that rural communities can be left without a service as vital as this. Mark explained that Bressay was an individual issue, but in general the station's hours and staff availability are recorded electronically to enable planning and appropriate cover. The Fire Service is working towards getting fire stations up to capacity, but is facing increasing difficulties recruiting retained fire fighters in rural communities and this is a long-term issue. People's habits are changing as well – they no longer tend to live and work in the same area, which makes providing cover a challenge.

Cllr Cooper commented that this is a Highlands & Islands problem, not just one for Shetland. More people from the community are needed to join as retained fire-fighters. Mark agreed and explained that during the consultation the reaction from the public was shock when they realised how often their pumps were unavailable.

Cllr Duncan asked if the training facility was functioning at full capacity. Mark reported that the majority of courses were fully subscribed, with some applicants withdrawing at short notice. Cllr Burgess asked if the facility was used by HIAL Airport Fire Crew, and Mark confirmed that it is only SFRS who are utilising it currently to meet their own service requirements.

Cllr Cleaver left the meeting.

Cllr Stout pressed Mark on the issue of the Bressay fire crew, stating that, from a practical point of view, when the ferry stops running the people of Bressay need to have cover on the island. Mark explained that the decisions taken over the incident Cllr Stout was referring to were operational and necessary. Mark clarified that the same decision would have been taken before SFRS was combined into a single service – if the situation had happened 12 months ago, the outcome would have been the same. Cllr Cooper asked if there was a half way point that could be reached, however Mark stated that operational staff are retained and contracted, and as such they are required to follow operational safety rules.

Mark concluded his presentation explaining that the consultation on the draft Local Fire Plan 2014-17 has now closed, however he is still happy to receive any comments from the Board. Referring to the quarterly performance report, he asked the Board if this report is sufficient and what they would like to receive in the future? Cllr Cooper confirmed this to be the case, but commented on his concern over the availability and the number of retained officers and any stations at risk of closure. If the Board is armed with this information we can approach the community, however, for the time being is content to focus on the issues in the draft Plan.

Cllr Duncan asked if there were any moves afoot to close any stations in the Highlands & Islands. Mark reported that his principal officer has stated there are no plans to close front line stations, however this is not to say that any stations that cannot be recruited to will not be mothballed.

## **Community Safety**

### **8. Human Trafficking**

Jenny presented her report on Human Trafficking informing the Board that the Shetland Domestic Abuse Partnership had discussed this issue and reached the conclusion that it was not within their remit to take a strategic lead on the issue. Jenny explained that the statistics show that the majority of persons trafficked are young women for the purposes of sexual exploitation, however, men are also affected and this tends to be for forced labour. Due to its subversive nature, very little is known about human trafficking on either a National or a local level, but it is a subject that needs addressing. Jenny put forward the question of who would be best placed to take the lead strategically on this issue and asked if the Board would be willing to take that lead?

Cllr Cooper agreed this was indeed a serious community safety issue and that the Board needs to have an oversight, concluding that the strategic responsibility should lie with the Board.

Jenny continued her presentation reiterating that we do not know the full extent of the issue in Shetland due to limited evidence. There have been 2 cases of alleged forced marriage in Shetland with enquiries ongoing, & 2 unaccompanied children who have appeared in Shetland in the past with no explanation. There are potential issues, but there is no concrete evidence currently on how much of an issue human trafficking is for our community.

A discussion was had and Sarah commented that it was important to have an awareness across the board despite the majority of cases being young women trafficked into the sex trade; Adult Protection, Child Protection and the Domestic Abuse Partnership all need to have an awareness of this issue on their agenda and Sarah agreed that Board was the obvious route for the strategic lead. Mark Boden added it cannot be said that human trafficking is not an issue for our community as we do not know this for sure. This needs to be researched and investigated to determine the extent of the issue for our community. Angus suggested this is an issue that would be addressed at the Chief Officers Group.

Cllr Cooper called for a full report on human trafficking to be brought to a future meeting, and Mark Boden offered to take the lead and initiate the report.

**Action: Mark Boden/Jenny Wylie**

Cllr Murray reported that they had incidents of illegal workers in Indian restaurants and that this was dealt with by the authorities – would this be reported back as human trafficking? Angus responded by explaining that illegal immigrant workers were not necessarily victims of human trafficking, they can be willingly employed rather than forced into labour. However, should these instances in fact be cases of human trafficking, the authorities would have reported this back.

### **9. National Violence Against Women & Girls Strategy**

Jenny introduced her second report by bringing the Boards' attention to the consultation taking place on the joint Scottish Government and CoSLA Strategy – Equally Safe: Scotland's Strategy to Tackle Violence Against Women & Girls. She explained that views are being sought on the outcomes, and the Board should refer to Appendix 2 to determine the focus of any comments. Jenny asked that any comments on this report be forwarded to her to compile.

Sarah broadly welcomed this Strategy as this is an area where multi-agency work is focussed. Cllr Stout added that social tolerance is an important phrase here and is where the possibility for fundamental change lies.

Cllr Cooper motioned the Board should welcome the National Strategy and stated that he would like to see a local application or interpretation. Cllr Duncan seconded and the entire Board were in agreement.

## Scottish Ambulance Service

### 10. Scottish Ambulance Service Patient Focus Involvement Strategy 2014-2016

Cllr Cooper asked the Board if there was anything that could be done regarding this strategy in the absence of the Scottish Ambulance Service. The consultation on the document has closed and very little can be discussed without their presence. Cllr Stout agreed that the Board could not address this issue without the involvement of the Ambulance Service. Cllr Stout expressed it was frustrating that now we are all trying to work together, these consultation exercises leave little opportunity to gel all the disjointed pieces together.

Cllr Cooper confirmed he would leave the Ambulance Service Strategy today, but would like for it to be addressed at a subsequent meeting, thanked everyone for their attendance & closed the meeting.

Meeting closed.

The Board took the opportunity to thank Chief Inspector MacInnes for all his efforts during his posting; he has been of great attribute to the community and will be sorely missed. The Board was unanimous in congratulating him on his promotion and wishing him the very best for his new role.

The meeting coincided with an arranged visit to the bespoke fire training facility based at Sumburgh Airport. A demonstration was given to the representatives of the Board by the Fire Service operatives participating in their training.

### Agreed Actions

Action No.	Action	Responsible Officer	Deadline
2.4	Identify the staffing baselines for agencies on the Board. Ongoing.	Sandra	12.6.13
2.5	Hold a future Board meeting at Sumburgh Fire Station. Delete.	Mark/Jenny	26.2.14
3.1	Circulate National Contingency Plan to Board when it becomes available and arrange a special Board meeting to discuss it and formulate a response. Ongoing.	Ingrid	12.6.13
3.5	Speak to Maggie Sandison about the possibility of changing the remit of the Antisocial Behaviour Working Group.	Denise	26.2.14
3.6	Organise a meeting (inviting Vaila) to look at how we capture the whole picture of what agencies are doing in relation to community safety and resilience. Ongoing.	Sandra	12.6.13
5.1	Report on the H&I Community Safety Forum framework. Ongoing.	Alastair	27.11.13
6.1	Look into the governance arrangements needed to enable the private sector or partner agencies to take a space on the fire course at Sumburgh	Billy	26.2.14
7.1	Provide a progress report on the Anti-Bullying Strategy at the next Board meeting	Jenny	15.5.14
7.2	Invite representatives from Orkney to the next RSAP meeting	Sandra	15.5.14
7.3	Produce a report on the capability of primary responders beyond a short-term incident	Ingrid	15.5.14

7.4	Write to Alistair Carmichael expressing the Board's concerns about the financial compensation arrangements in relation to the National Contingency Plan	Cllr Wills, Mark Boden, Ingrid & Jan	15.5.14
7.5	Ensure Police attendance at RSAP meetings where possible	Eddie	15.5.14
7.6	Produce a full report on human trafficking for a future Board meeting	Mark Boden/Jenny	13.11.14

### **Meetings 2014/2015**

Thursday 15<sup>th</sup> May 2014 – 2pm – Council Chamber, Town Hall

Thursday 14<sup>th</sup> August 2014 – 2pm – Council Chamber, Town Hall

Thursday 13<sup>th</sup> November 2014 – 2pm – Council Chamber, Town Hall

Thursday 12<sup>th</sup> February 2015 – 2pm – Council Chamber, Town Hall