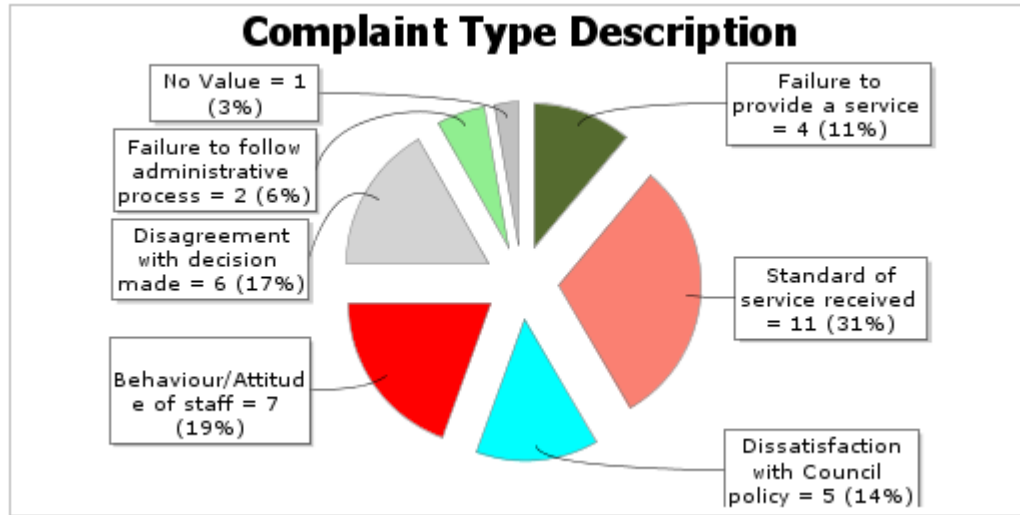


All Complaints - Quarter 3 2016/17

Generated on: 01 March 2017



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-14/15-155	Investigation	30-Jan-2015	Closed	28-Oct-2016	Governance & Law		425
COM-15/16-237	Frontline	23-Apr-2015	Closed	23-Feb-2017	Planning	13	
						26	
						444	
COM-15/16-295	Investigation	08-Jul-2015	Closed	17-Feb-2017	Planning		401
						7	
COM-15/16-326	Frontline	23-Jul-2015	Closed	17-Feb-2017	Planning	391	
COM-15/16-420	Frontline	19-Feb-2016	Closed	23-Feb-2017	Planning	251	
COM-15/16-427	Investigation	19-Feb-2016	Closed	22-Nov-2016	Schools	35	62
							110
COM-16/17-450	Investigation	06-Jul-2016	Alert		Planning		
COM-16/17-477	Investigation	23-Aug-2016	Closed	14-Feb-2017	Planning		
COM-16/17-492	Frontline	25-Aug-2016	Closed	09-Oct-2016	Children's Services Directorate	20	

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-16/17-495	Frontline	30-Sep-2016	Closed	05-Oct-2016	Children's Services Directorate	2	
COM-16/17-497	Frontline	06-Oct-2016	Closed	14-Oct-2016	Children's Services Directorate	1	
COM-16/17-499	Frontline	14-Oct-2016	Closed	24-Oct-2016	Governance & Law	1	
COM-16/17-508	Investigation	25-Oct-2016	Closed	07-Nov-2016	Governance & Law		
COM-16/17-509	Frontline	31-Oct-2016	Closed	31-Oct-2016	Schools		
COM-16/17-513	Investigation	09-Nov-2016	Closed	22-Nov-2016	Infrastructure Services Directorate		
COM-16/17-514	Frontline	09-Nov-2016	Closed	14-Nov-2016	Schools		
COM-16/17-515	Frontline	23-Sep-2016	Closed	19-Dec-2016	Schools	56	
COM-16/17-542	Frontline	18-Nov-2016	Closed	29-Nov-2016	Planning	2	
COM-16/17-550	Investigation	16-Nov-2016	Closed	12-Jan-2017	Schools	2	17
COM-16/17-551	Frontline	18-Nov-2016	Closed	28-Nov-2016	Schools	1	
COM-16/17-553	Frontline	17-Nov-2016	Closed	11-Jan-2017	Roads	27	
COM-16/17-552	Frontline	25-Nov-2016	Closed	25-Nov-2016	Schools		
COM-16/17-556	Frontline	20-Dec-2016	Closed	17-Jan-2017	Planning	8	
COM-16/17-558	Frontline	05-Dec-2016	Closed	05-Dec-2016	Schools	7	
COM-16/17-559	Frontline	05-Dec-2016	Closed	05-Dec-2016	Schools	7	
COM-16/17-560	Frontline	05-Dec-2016	Closed	05-Dec-2016	Schools	7	
COM-16/17-561	Frontline	05-Dec-2016	Closed	05-Dec-2016	Schools	7	
COM-16/17-562	Frontline	13-Dec-2016	Closed	22-Dec-2016	Schools	5	
COM-16/17-571	Frontline	22-Dec-2016	Closed	22-Dec-2016	Schools	16	
359	Frontline	13-Oct-2016	Closed	13-Oct-2016	Housing		
360	Frontline	27-Oct-2016	Closed	31-Oct-2016	Housing		
361	Investigation	03-Nov-2016	Closed	09-Nov-2016	Housing		
364	Investigation	11-Nov-2016	Closed	23-Nov-2016	Housing		
365	Frontline	24-Nov-2016	Closed	25-Nov-2016	Housing		
366	Investigation	22-Nov-2016	Closed	29-Nov-2016	Housing		
367	Frontline	06-Dec-2016	Closed	07-Dec-2016	Housing		