Lerwick, Levenwick, Scalloway, Bixter, Walls and Brae Health Centres

Christmas Day                     Contact NHS 24 – Please note, there is no drop in clinic today
Tuesday 26th December             Drop-in clinic at the Gilbert Bain Hospital from 10am–1.00pm – After 1pm contact NHS 24
New Years Day                     Contact NHS 24 - Please note, there is no drop in clinic today
Tuesday 2nd January               Drop-in clinic at the Gilbert Bain Hospital from 10am-1.00pm – After 1pm contact NHS 24

Please note that the special festive Drop-in Clinics are for those conditions that cannot wait until your GP Practice re-opens. For the two clinics shown above, you can just “drop in”, you do not need to phone for an appointment – this arrangement is solely for the festive clinics on 26th December and 2nd January.

When you phone NHS 24 your call will be answered by a call handler who will take your details. If NHS 24 is busy, particularly at weekends, you will first hear a message telling you that they are busy and if your call is not urgent to call back later. Stay on the line and your call will be answered. Most of the time you will be dealt with during this initial phone call. At busy times, if you are not phoning with an emergency, NHS 24 may take your details and get a nurse or a local GP to call you back. Please stay by the phone and someone will contact you.

Yell, Unst, Whalsay and Hillswick Health Centres – Please Contact the Surgery for Assistance

District Nursing services are available throughout the Festive period. They can be accessed by contacting the respective Health Centre in the Public Holiday or out of hours period. Patients registered at Hillswick Health Centre should contact the District Nurse via the Brae Health Centre or via NHS 24 in the Public Holiday or out of hours period.

SEXUAL HEALTH CLINIC

There will be no sexual health clinic on 25th December or 1st January, anyone requiring urgent advice or treatment over the festive period can access a member of the sexual health team by contacting the maternity department on 01595 743012

PHARMACIES

<table>
<thead>
<tr>
<th>Date</th>
<th>Opening Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday 24th December</td>
<td>All pharmacies closed</td>
</tr>
<tr>
<td>Monday 25th December</td>
<td>All pharmacies closed</td>
</tr>
<tr>
<td>Tuesday 26th December</td>
<td>Boots 10am to 1pm</td>
</tr>
<tr>
<td>Sunday 31st December</td>
<td>All pharmacies closed</td>
</tr>
<tr>
<td>Monday 1st January</td>
<td>All pharmacies closed</td>
</tr>
<tr>
<td>Tuesday 2nd January</td>
<td>Boots 10am to 1pm</td>
</tr>
</tbody>
</table>

OPTICIANS

<table>
<thead>
<tr>
<th>Date</th>
<th>Opening Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>23/12/17</td>
<td>Specsavers 8.30am – 6.00pm</td>
</tr>
<tr>
<td></td>
<td>C Kelly Opticians Closed</td>
</tr>
<tr>
<td>27/12/17</td>
<td>Specsavers 9.00am - 5.30pm</td>
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<tr>
<td></td>
<td>C Kelly Opticians 9.00am – 5.15pm</td>
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<tr>
<td>28/12/17</td>
<td>Specsavers 9.00 am - 5.30pm</td>
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<tr>
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<td>C Kelly Opticians 9.00am – 5.15pm</td>
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<tr>
<td>29/12/17</td>
<td>Specsavers 9.00am - 5.30pm</td>
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<td></td>
<td>C Kelly Opticians 9.00am – 5.15pm</td>
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<tr>
<td>30/12/17</td>
<td>Specsavers 8.30am - 3.30pm</td>
</tr>
<tr>
<td></td>
<td>C Kelly Opticians Closed</td>
</tr>
<tr>
<td>03/01/18</td>
<td>Specsavers 8.30am - 6.00pm</td>
</tr>
<tr>
<td></td>
<td>C Kelly Opticians Closed</td>
</tr>
</tbody>
</table>

Miller Opticians closed 24/12/17 – 03/01/18
**COMMUNITY CARE SERVICES:**

**Duty Social Worker**
Available every day between 9.00am – 5.00pm except weekends and public holidays  
From 5.00pm – 9.00am and during weekends and public holidays - for emergencies only  
Tel: 01595 744400 
Tel: 01595 695611

**Occupational Therapy**
Available every day between 9.00am – 5.00pm except weekends and public holidays  
Tel: 01595 744319

**Day Services and Lunch Clubs**
Individual service users will be informed of the arrangements at their day service or lunch club.

**Care @ Home and Outreach Services**
Individual service users will be informed of any changes to their arrangements. Residential care and planned respite care will operate as normal. Supported accommodation services will operate as normal if tenants choose to stay at home. If tenants’ plans change they should contact the person on-call for their service.

**Adult Services (Learning Disability and Autism)**
Community Liaison Nurse (Learning Disability and Autism) – Service available to 22nd December 2017 and from 8th January 2018.

**Short Break and Respite Services (Newcraigilea)** –
• Respite services will continue over the Christmas and New Year period with the usual booking system in operation.
• Any emergency requirement should be referred to the Duty Social Worker on 01595 744400 or 01595 695611.

**Supported Vocational Activity (EGRC)**
• Eric Gray Resource Centre will be closed from 4.00 pm on Friday 22nd December 2017 and will reopen at 9.00am on Wednesday 3rd January 2018

**Emergency Respite Care**
If required this can be accessed via the Duty Social Worker (details above)

Full contact details for all Community Care Services are published in the Shetland Directory.

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**DENTISTS**

25/12/2017 Emergency service via NHS 24  
26/12/2017 Emergency service via NHS 24  
01/01/2018 Emergency service via NHS 24  
02/01/2018 Emergency service via NHS 24  
**Emergency service via NHS24 – call 111**

Montfield Dental Clinic: (01595) 743200  
90 St Olaf Street: (01595) 695769  
Brae Dental Clinic: (01806) 522461  
Yell Clinic: (01957) 702031  
Whalsay Clinic: (01806 566469)

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**PATIENT TRAVEL (Gilbert Bain Hospital)**

Friday 22nd December - Closes at 4pm  
Monday 25th December – Closed  
Tuesday 26th December - Closed  
Wednesday 27th December - Open as normal  
Thursday 28th December - Open as normal  
Friday 29th December - Closes at 4pm  
Monday 1st January – Closed  
Tuesday 2nd January – Closed  
Wednesday 3rd January – Open as normal

Gilbert Bain Reception will provide an emergency booking service during the period patient travel is closed. This service should only be used where travel is required before or immediately after patient travel re-opens. If your booking is for week commencing 8th January you will be unable to book at Gilbert Bain reception and should contact patient travel from 3rd January.

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**REMEMBER, IN AN EMERGENCY DIAL 999**