

Online	Leaflet	Newspaper/radio advert	Poster	Newsletter / booklet	Type	Material	Review timescale	review date	review date
✓					information	Officer Areas	annual		
✓					information	Areas of Choice	annual		
✓	✓				information	Burst Pipes	annual		
✓	✓				information	Common Housing Register	annual		
✓	✓				information	Complaints (Housing & SIC)	annual		
		✓			information	Difficult to let properties	annual		
✓	✓				information	Domestic Abuse	annual		
✓	✓				information	Ending Your Tenancy/Vacating your Property	annual		
✓		✓	✓		information	General Awareness Advert	annual		
✓	✓				information	Homeless rights and information	annual		
✓	✓				information	Homelessness Appeals	annual		
✓					information	Housing Information and Advice	annual		
✓					information	Housing Options Guide	annual		
✓	✓				information	Mutual Exchange Scheme	annual		
✓	✓				information	Hjaltland Housing Association - nomination arrangement	annual		
✓	✓				information	Outreach Service	annual		
			✓		information	Planned Maintenance - poster	annual		
✓	✓				information	Relationship Breakdown	annual		
✓	✓				information	Sheltered Housing	annual		
✓	✓				information	Streets Ahead Guide	annual		
				✓	information	Tenants Forum Newsletter	annual		
✓				✓	information	Tenants Handbook	annual		
					information	Useful Websites	annual		
✓	✓				information	Your New Home	annual		
✓					performance	Annual Report	annual		
✓					performance	Application Satisfaction Survey Results	annual		
✓					performance	Repairs Satisfaction Survey	annual		
✓					performance	Statutory Performance Information	annual		
✓	✓				policy	Allocation Policy	annual		
✓					policy	Hjaltland Lettings Policy	annual		
✓					policy	Quality Management System	annual		