

Housing Adaptations through Social Care

NHS and SIC Joint Occupational Therapy Service

1. Provision of Specialist Equipment:

- Following an Occupational Therapy Assessment, specialised equipment can be supplied on loan to the client for as long as it is required. The equipment will remain the property of the Occupational Therapy Service and should be returned when no longer required.
- Servicing and maintenance of equipment supplied is the responsibility of the Occupational Therapy Service.
- The client is responsible for ensuring that any equipment supplied is used in accordance with the manufacturer's instructions.

2. Housing Adaptations:

Minor Adaptations (self assessment scheme)

e.g.

- Grab rails
- Ramps
- Internal/external rails

For many standard adaptations, the public may now refer themselves directly to the Housing service (for council houses) and to the [One Stop Shop](#) based at Hjaltland Housing Association (for private houses), who will carry out the work at no charge to the client. For more complex adaptations, or where it is not clear what solution would suit best, clients or their representatives may refer themselves to the Occupational Therapy Service. Arrangements will be made to visit and carry out an assessment.

Eligibility criteria is currently under review in line with the Scottish Government's recommendations.

Major Adaptations

e.g.

- Level Access Shower
- Kitchen Adaptations
- Access Improvement

- An Occupational Therapy Assessment is required for all major adaptations.
- In the case of Council or Housing Association Property, the Occupational Therapist will send a recommendation to the SIC Housing Service or Hjaltland Housing Association who will decide whether the work can be undertaken and the timescale for work. A letter will be sent to the client advising them of the recommendations.
- In the case of privately owned or rented accommodation, the Occupational Therapist will provide recommendations to the client. A copy of these will be sent to the One Stop Shop Grant Agency at Hjaltland Housing association to enable the client access to a Private Sector Housing Grant. The Occupational Therapist will liaise with the One Stop Shop as required to draw up appropriate plans.

3. Repairs/Provision of Basic Amenities:

The Independence at Home Scheme is no longer in existence. Assistance may be available through the [One Stop Shop](#) based at Hjaltland Housing Association. They will be able to help signpost towards other grants available, for example heating.

Contact Details

<p>Occupational Therapy Service</p> <p>Monday to Friday 9am to 5pm Telephone: 01595 744319 Fax: 01595 744315 email: DutyOT@shetland.gov.uk</p>	<p>An answerphone may be in use - please leave clear details of your name and telephone number and someone will return your call as soon as possible.</p>
---	---

- What happens next?

Depending on the degree of urgency of your request, you will either:

- be allocated a Worker (Occupational Therapist or Occupational Therapy Aide) who will then arrange to visit you to assess your needs

or

- you will be placed on the waiting list. You will receive a letter advising you of this.

Grant Agencies:

<p>Monday to Friday 9am to 5pm Telephone: 01595 741368 Fax: 01595 692229 email: mail@hjaltdland.org</p>	<p>One Stop Shop Hjaltdland Housing Association 2 Harbour Street Lerwick Shetland ZE1 0LR</p>
--	---



**Shetland Islands
Council**



This leaflet is a reproduction of the **Housing Options Guide – Repairing and Improving Private Housing (Housing Adaptations and Repairs through Social Care)** section.

If you would like this information produced in any other format, please telephone 01595 744360 or email housing@shetland.gov.uk.