

Useful Addresses and Telephone Numbers

Freefield Centre

North Road
Lerwick
ZE1 0NP
Tel: 01595 692127

Chief Social Work Officer
Education and Social Care Department
92 St Olaf Street
Lerwick
ZE1 0ES
Tel: 01595 744400

Duty Social Worker
Education and Social Care Department
92 St Olaf Street
Lerwick
ZE1 0ES
Tel: 01595 744400

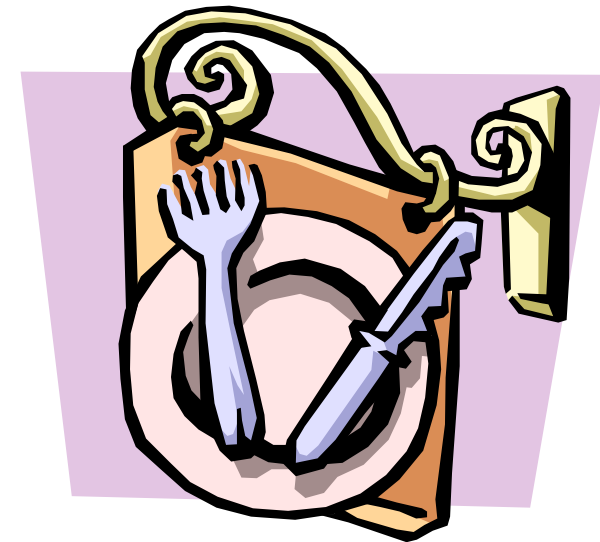
Should you require assistance outwith office hours, telephone 01595 695611.

CC13

April 2010

Freefield Centre

A Lunch and Social Club for Older People



Education and Social Care Department
Shetland Islands Council



Where is the Freefield Centre?

The Freefield Centre is on North Road, Lerwick, opposite Burgh Road. There is a pelican crossing in front of the entrance.

What is it?

Freefield is a lunch and social club for older people. The building consists of a large lounge and dining room, served by a kitchen.

Social afternoons are held every Friday, starting at 1400. Bingo and reminiscing are just two examples of the activities enjoyed on a regular basis.

Who is it for?

Although there is no lower age limit, users of Freefield tend to be older people who may feel isolated and who wish to take advantage of the social contact provided by the Centre.

Transport is available on a daily basis within Lerwick for those people not living in the immediate vicinity of the Centre, or for those people with mobility problems.

Pensioners' transport services enable people from outlying districts to attend once or twice a week.

The Centre is also a suitable venue for a range of special interest and social groups who may hire the building for their meetings.

Who should be asked if use of Freefield's facilities is required?

Telephone the Centre Manager on 01595 692127 between 0900 and 1500 Monday to Friday; 1030 to 1430 on Saturday.

Complaints

If you are not happy with the service provided you should complain to the Centre Manager. If you are still unhappy you can make a formal complaint to the Chief Social Work Officer, Education and Social Care Department, at the address shown overleaf, who will respond within 28 days.

A complaints leaflet is available at all Social Care offices and establishments.