

## Priorities

When you are assessed for equipment, priority will be given to things that give:

### 1) **Improved Safety**

for example, smoke alarms or equipment that will reduce risks to you or your family.

### 2) **Improved Communication**

for example, making it easier for you to use your phone.

### 3) **Increased Independence**

for example, provision of a vibrating alarm clock to help you wake up by yourself.

## How to contact us:



Write to us at:  
Occupational Therapy  
Quendale House  
31 Commercial Street  
Lerwick  
Shetland  
ZE1 0AN



Telephone us on:  
01595 744 319



Fax us on:  
01595 744 321



E-mail us at:  
[dutyot@shetland.gov.uk](mailto:dutyot@shetland.gov.uk)

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## Occupational Therapy

# Deaf / Hearing Impairment Equipment Provision



Helping you with  
everyday tasks

Shetland Islands Council  
Occupational Therapy Service



**If you are deaf/hearing impaired, the Occupational Therapy (OT) Service can provide equipment to help you.**

We offer equipment to help make everyday life easier and to help keep you safe at home. We might be able to help with some of the following problems:

- Unable to hear the phone ringing or what the caller is saying.
- Unable to hear the television or radio clearly.
- Unable to hear smoke alarms at all times.
- Unable to hear someone at your front door.

**What should I do if I can't hear well?**

If your hearing has gradually worsened, contact your G.P first to get your hearing tested.

If you already have a hearing aid or are profoundly deaf and you have difficulties with things at home, we can help.

**Who can refer to Occupational Therapy?**

Anyone can make a referral. You can refer yourself or someone you know. A friend or relative can also refer you.

**What will happen next?**

We will write to you to let you know that we have got a referral for you.

**How long will I have to wait to be seen?**

We would hope to see you within 6 months of your referral, but more quickly if your need is urgent.

**Where will I be seen?**

We will write to tell you when someone will visit you at home.

**Will I get equipment straight away?**

Equipment may be tried out with you on the day and if it is useful, it may be left with you.

However, other equipment will need to be ordered and it may be several weeks before it arrives.