

Physical and Mental Health:				
<u>Physical:</u> Medication Diet Mobility Sensory Sleep Disability Mental Health Dementia Illness	<u>Capacity:</u> Financial Welfare Power of Attorney Adults with Incapacity Act Mental Health Care and Treatment Act Adult in Need of Support and Protection	<u>Emotional:</u> Self esteem Safety Security Social interaction Bereavement Mental Health Motivation Anxiety Sexuality	<u>Substance Misuse:</u> Smoking Prescription drugs Alcohol/Drugs See substance screening tool over leaf	<u>Observations:</u> Appearance Agitation / Restlessness Accommodation
Personal Care / Domestic Routines / Home Environment				
<u>Accommodation:</u> Internal External Management Quality Homelessness Social Exclusion Adaptations	<u>Finance:</u> Income Benefits Salary Private Pension Debt Financial Planning	<u>Self Care Skills:</u> Personal Domestic Health care Neglect	<u>Choice and Control:</u> Independence Risks to self Risks to others	<u>Hazards</u> Note of any significant risk factors for visiting practitioners
Participation in Community Life				
<u>Daily Activities:</u> Employment Occupation Volunteering Hobbies Leisure activity Family roles Social roles Isolation	<u>Beliefs:</u> Religion Culture What is important to you	<u>Getting around:</u> Within the home Transport Services Recreation Support required	<u>Goals:</u> Desires Wishes	<u>Learning:</u> College Night class Difficulties Self directed learning
Support Networks				
<u>Family:</u> Support Structure Dependents Relationship Family roles Friends Pets	<u>Support Systems and Social Interaction:</u> Family carers Close friends Local associations Ability to continue Strain / Stress Impact on own family Health issues Possible breakdown of support	<u>Significant Events:</u> House moves Marriage Separation/divor ce Bereavement Health event Hospital Admissions	<u>Children and young adults</u> Caring responsibilities Child Protection Impact on child Linked involvement e.g. GIRFEC	

Substance Screening Tool CAGE

Scoring: Item responses on the CAGE are scored 0 for “no” and 1 for “yes”. Answers with a higher score are an indication of a substance misuse problem. A total score of 2 or greater is considered clinically significant and should result in a request for assistance/advice from either CADSS or the Substance Misuse Social Worker.

1. Have you ever felt you ought to cut down on your drinking or drug use?
2. Have people annoyed you by criticising your drinking or drug use?
3. Have you felt bad or guilty about your drinking or drug use?
4. Have you ever had a drink or used drugs first thing in the morning to steady your nerves or to get rid of a hangover (eyeopener)?

Dental Service Screening for Adults

1. Are you having any problems with your teeth or mouth at present?
2. Have you seen a dentist in the last 12 months?

If ‘yes’ to the first question and / or ‘no’ to the second question, the reviewer can offer to send a WYFY request to the Dental Service. Requests should be sent to the local Dental clinic (Montfield, Brae, Yell or Whalsay).

Feedback Call

The WYFY process has a key quality control feature which is the feedback call to the Customer. This call will be made on the 21st day after their initial contact with a WYFY partner.

As part of explaining WYFY, tell the Customer that this is part of WYFY to help us to ensure that everything is working well for them and to pick up any problems so that we can correct them.

If the Customer does not want a call ask them if they would prefer to be contacted by another method, e.g. letter, via a carer or advocate. Record this in the Notes box on the Plan section of the Understanding You.

If the Customer does not want to be contacted at all record this in the Notes box on the Plan section of the Understanding You.