



Our Shetland - Working Together

TRAINING,

The Single Shared Assessment Process has been redesigned into the new process of 'With YOU, For YOU'. It is essential that all staff who currently use the SSA documents and accompanying process attend one of the following training sessions (3-4 hour duration) to be able to fully understand and use this new process, which will go live from the 5th APRIL 2010.

The training will be supported by the Joint Improvement Team and will cover;

- **With YOU, For YOU** process,
- Case Management,
- Talking Points (personal outcomes approach to care and support)
- Eligibility Criteria, and
- Anticipatory Care and Long Term Conditions Management

FURTHER SESSIONS:

Monday 17th May 2010 (0930 - 1230) Postgraduate Centre, Brevik House, Lerwick.

Friday 21st May 2010 (0930 to 1230) Postgraduate Centre, Brevik House, Lerwick.

Please confirm your attendance and further details with Elaine Thomson on Elaine.thomson@shetland.gov.uk