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NOTE: All transport services in **bold type** and **highlighted** are **Dial-A-Ride** services and only operate if booked. They must be **pre-booked** through the centralised booking telephone number **01595 745745**.





INTRODUCTION

This booklet has been produced to promote awareness of public transport services available throughout Shetland.

The Zetland Transport Partnership and Shetland Islands Council provide the following services:

- Bus Stops and Bus Shelters
- Viking Bus Station
- Public Transport Information
- Concessionary Travel
- Parking Badges (Blue Badge Permits)
- Accessible Transport
- School Transport and Additional Support Needs Transport Services
- Social Work Transport Services
- Local Bus Services
- Community and Shopper Bus Services
- Demand Responsive and Dial-a-Ride Services
- Taxi and Private Hire Car Licensing
- Inter-Island Ferry Services
- Inter-Island Air Services

Whilst every effort has been made to insure accuracy of the information included in this guide, we recommend that confirmation of all details should be sought from individual transport operators

Information on accessibility standards with regard to transport services and infrastructure are available from

Bus and Taxi Services 01595 744868 / 744886

Inter-Island Ferry Services 01806 244274

Inter-Island Air Services 01595 840246

Information on all transport timetables are available on the Council's website:

www.shetland.gov.uk



TRANSPORT OPERATORS

Bus Operators

P & T Coaches	Unst	Tel.	01957 711666
R. G. Jamieson & Son	Yell	Tel.	01957 744214
H Sinclair & Co	Yell	Tel.	01957 766224
R Robertson & Son	Yell	Tel.	01957 722253
Shetland Islands Council	Whalsay	Tel.	01806 566697
Douglas Murray	North Roe	Tel.	01806 533271
John Scollay	Ollaberry	Tel.	01806 544274
Johnson Transport	Brae	Tel.	01806 522331
P. W. Isbister	Walls	Tel.	01595 809268
White's Coaches	West Burrafirth	Tel.	01595 809443
Peter Sinclair	Skeld	Tel.	01595 860206
Margaret Morrison	Garderhouse	Tel.	01595 860266
Robinson Transport	Weisdale	Tel.	01595 830383
Andrew's	Wormadale	Tel.	01595 840292
John Leask & Son	Lerwick	Tel.	01595 693162
J. A. & G. D. Nicolson	Cunningsburgh	Tel.	01950 477243
J & D. S. Halcrow	Cunningsburgh	Tel.	01950 477384

Ferry Operators

Shetland Islands Council	Sellaness	Tel.	01806 244200
Booking Office	Ulsta	Tel.	01957 722259
Booking Office	Whalsay	Tel.	01806 566259
Booking Office	Skerries	Tel.	01806 516226
Booking Office	Fair Isle	Tel.	01595 760222
Booking Office	Papa Stour	Tel.	01957 722259
Atlantic Ferries	Foula	Tel.	07881 823732
		Fax.	01595 840880

Inter-Island Air Service Operator

Directflight Limited	Tingwall Airport	Tel.	01595 840246
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TRANSPORT OPERATORS

Taxi and Private Hire Car Operators

The Council is the Licensing Authority for Taxis and Private Hire Cars.

A taxi can ply for hire and can be flagged down by a member of the public when the taxi sign is lit, they can also operate from approved taxi stances. All taxis must carry a roof sign and Council licence plates (Blue) on rear of the vehicle and on display within the vehicle. A copy of the current maximum fares as approved by Shetland Islands Council must also be displayed.

Private Hire Car (PHC) operators are also licensed, but can only accept pre-booked journeys. They also must display Council licence plates (Green) on rear of vehicle and within the vehicle. The cost of the journey must be advised to the hirers prior to the journey commencing.

Current Licensed Taxi and Private Hire Car Operators

Agnes McLeod	Taxi & PHC	Unst	Tel.	01957 711433
P&T Coaches	PHC	Unst	Tel.	01957 711666
R G Jamieson & Son	PHC	Yell	Tel.	01957 744214
Hugh Sinclair & Co	PHC	Yell	Tel.	01957 766224
R Robertson & Son	Taxi & PHC	Yell	Tel.	01957 782253
James Nisbet	PHC	Yell	Tel.	01957 702231
John Anderson	Taxi	Whalsay	Tel.	01806 566511
Martin Mowat	Taxi & PHC	Eshaness	Tel.	01806 503250
Douglas Murray	PHC	North Roe	Tel.	01806 533271
John Scollay	PHC	Ollaberry	Tel.	01806 544274
Dennis Williamson	Taxi	Sullom	Tel.	01806 522276
Johnson Transport	PHC	Brae	Tel.	01806 522331
Yvonne Hughson	Taxi	Brae	Tel.	01806 522552
Robert Cumming	Taxi	Voe	Tel.	01806 588346
P. W. Isbister	PCH	Walls	Tel.	01595 809268
Betsy Leask	PHC	Walls	Tel.	01595 809373
Margaret Morrison	PHC	Reawick	Tel.	01595 860266
Robinson Transport	Taxi & PHC	Weisdale	Tel.	01595 830383
Andrew's	PHC	Whiteness	Tel.	01595 840292
Albert Leask	Taxi	Tingwall	Tel.	01595 840555
Terry Scott	Taxi	Burra	Tel.	01595 859444
Robert Jamieson	PHC	Burra	Tel.	01595 859350
Peter Fraser	PHC	Burra	Tel.	01595 859218
John Halcrow	Taxi	Burra	Tel.	01595 859369
Joseph Watt	Taxi	Trondra	Tel.	01595 880684

TRANSPORT OPERATORS

Taxi and Private Hire Car Operators (continued)

Robert Hepburn	Taxi	Scalloway	Tel. 01595 880654
Abdelhaq Zaoui	Taxi	Scalloway	Tel. 07748 312021
Allied Taxis	Taxi	Lerwick	Tel. 01595 690069
Jeff Ampleford	Taxi	Lerwick	Tel. 01595 693434
Kings Taxis	Taxi	Lerwick	Tel. 01595 696500
Sixty Fifty Cabs	Taxi	Lerwick	Tel. 01595 696050
Sinclair's Taxis	Taxi & PHC	Lerwick	Tel. 01595 694617
Paul Scarsbrook	Taxi	Lerwick	Tel. 01595 695251
Robert Manson	Taxi	Lerwick	Tel. 01595 695706
Robert Robertson	Taxi	Lerwick	Tel. 01595 695937
Peca's Taxis	Taxi	Lerwick	Tel. 07860 465767
Viking Taxis	Taxi	Lerwick	Tel. 01595 695775
Winston Herculeson	PHC	Lerwick	Tel. 01595 694407
Roy Greenwald	PHC	Lerwick	Tel. 01595 692080
John Pottinger	Taxi	Lerwick	Tel. 01595 694796
Durham Laurenson	Taxi	Lerwick	Tel. 01595 692959
Ronald MacDonald	Taxi	Lerwick	Tel. 01595 693980
Ryan Watt	Taxi	Lerwick	Tel. 01595 696365
Rosaleen Cheyne	Taxi	Lerwick	Tel. 01595 692885
Charles Fordyce	Taxi	Lerwick	Tel. 01595 696600
Erika Jones	Taxi	Lerwick	Tel. 01595 695221
David Renwick	Taxi	Lerwick	Tel. 01595 694858
Julie Ritson	Taxi	Lerwick	Tel. 01595 693038
L & S Gifford	PHC	Bressay	Tel. 01595 820221
John Laurenson	Taxi	Gulberwick	Tel. 01595 694650
Mark Watt	Taxi	Cunningsburgh	Tel. 07879 664908
Janet Dunnet	Taxi	Sandwick	Tel. 01950 431237
J & I Taxis	Taxi & PHC	Levenwick	Tel. 01950 422207
Boddam Cabs	Taxi & PHC	Dunrossness	Tel. 01950 460111

TRANSPORT OPERATORS

Voluntary Transport Providers

- WRVS Shetland Community Transport Service

WRVS complements the Public Transport provision in mainland Shetland with our Community Transport Service, providing door-to-door transport which allows access for service users otherwise isolated through age, disability, other health conditions or infirmity. Where passengers reside in areas not covered by Public Transport on the mainland and the island of Whalsay and without access to private transport, this project has enabled people to remain independent, allowing them the choice of when and where they go without being subject to time or location restrictions. WRVS works in partnership with other voluntary organisations in Shetland, such as Shetland Council of Social Service, Shetland Volunteer Centre, the resident groups in Market House (run by SCSS) and Hjaltland Housing Association. Referrals come from Social Services, Community Development, Community Nurses and also through private referrals. This door-to-door transport provision enhances the work not only of WRVS but also of other voluntary and community groups reliant on the service.

Volunteer drivers can enable service users to attend social and luncheon clubs, do their own shopping, pick up prescriptions, library books, pensions, attend to banking and other personal business. An additional benefit is the respite gained by other family members and carers. Service users can also participate in organised trips to local attractions, restaurants, museums and attend day centres.

For further information, or to book the WRVS Community Transport Service, please call WRVS Shetland; tel: 01595 743915; or write to:
The Administration Officer, WRVS Shetland, Market House, 14 Market Street, Lerwick. ZE1 0JP; or email: Shetland.Admin@wrvs.org.uk

- British Red Cross – Shetland Branch See page 22 for booking information
- Delting Community Transport See page 22 for booking information



NORTH ISLES

Unst

- A daily bus and ferry integrated service to Lerwick operates Monday to Saturday departing Baltasound 0735, Belmont 0820, arriving in Lerwick at 1010. Return service departs Lerwick at 1430, arriving in Baltasound at 1655.

Service operated in Unst by P&T Coaches and from Yell by R G Jamieson & Sons.

From April to September additional on demand bus services are operated, these are:

Depart Baltasound 1635 – connects with ferry and bus services arriving in Lerwick at 1850. Booking required to P&T Coaches Tel. 01957 711666. For full bus timetable see Shetland Transport Timetable or contact P&T Coaches.

- A bus service from Lerwick through to Unst connecting with ferry and bus services operates Monday to Saturday departs

Lerwick	(Bus)	0755	and	1545*	(*Thurs & Fri only)
Toft	(Ferry)	0910	and	1655*	(*Thurs & Fri only)
Ulsta	(Bus)	0930	and	1715*	(*Thurs & Fri only)
Gutcher	(Ferry)	1005	and	1740*	(*Thurs & Fri only)
Belmont	(Bus)	1015	and	1750*	(*Thurs & Fri only)
Uyeasound		1025			
Baltasound		1035	and	1805*	(*Thurs & Fri only)

Service to Toft is operated by John Leask & Son, Tel 01595 693162.

Service through Yell is operated by R G Jamieson & Sons, Tel. 01957 744214.

Service through Unst is operated by P & T Coaches, Tel 01957 711666.



NORTH ISLES

Unst Dial-A-Ride shopper bus service for elderly and disabled persons.

Mondays Baltasound and Haroldswick Areas
Operates from 0945 to 1130

Wednesdays Uyeasound Areas
Operates from 0945 to 1130

Fridays Baltasound and Uyeasound Areas
Operates from 0940 to 1400

Service operated by Agnes McLeod, Baltasound, Unst. To book Tel. 01595 745745 by 1630 the previous day.

- For Ferry Service timetables see Shetland Transport Timetable, www.shetland.gov.uk or contact Ferry Services Booking Office on 01957 722259.

Fetlar

- A post bus service operated by Royal Mail runs Monday, Wednesday and Fridays connecting with the Ferry Service at Hamarsness at 0755 and 1100.
- For Ferry Service timetables see Shetland Transport Timetable www.shetland.gov.uk or contact Ferry Services Booking Office on 01957 722259.
- A bus service from Lerwick through to Fetlar connecting with ferry and bus services operates Monday to Saturday departs

Lerwick	(Bus)	0755	and	1545* (*Thurs & Fri only)
Toft	(Ferry)	0910	and	1655* (*Thurs & Fri only)
Ulstá	(Bus)	0930	and	1715* (*Thurs & Fri only)
Gutcher	(Ferry)	1005	and	1810* (*Thurs & Fri only)

Service to Toft is operated by John Leask & Son, Tel 01595 693162.

Service through Yell is operated by R G Jamieson & Sons, Tel. 01957 744214.

Yell

- A daily bus/ferry integrated service to Lerwick operates Monday to Saturday departing Cullivoe at 0815, Gutcher at 0830, arriving Lerwick at 1010. Return service departs Lerwick at 1430, arriving Gutcher at 1615 and Cullivoe at 1630.

Service operated by R G Jamieson & Sons, Cullivoe, Yell, Tel. 01957 744214.

NORTH ISLES

- A connecting bus service is provided from West Sandwick, Mid Yell, Aywick and Burravoe departs West Sandwick at 0820.

Service operated by H. Sinclair & Co. West Sandwick, Yell, Tel 01957 766224.

- A connecting Dial-A-Ride bus service is provided from Ulsta to Mid Yell, Aywick and Burravoe. Departs Ulsta at 1545* (*April to September)
1710* (*Thurs & Fri only)
1740* (*Saturday only)

Service operated by R Robertson, Ulsta, Yell. To book Tel. 01595 745745 by 1630 previous day.

- A bus service from Lerwick to Toft connecting with ferry service to Yell operates Monday to Saturday departs

Lerwick	(Bus)	0755	and	1545*	(*Thurs & Fri only)	and	1710
Toft	(Ferry)	0910	and	1655*	(*Thurs & Fri only)	and	1750
Ulsta, Yell	(Bus)	0930	and	1715*	(*Thurs & Fri only)	and	1820
West Sandwick		0938		1720*	(*Thurs & Fri only)		
Mid Yell Junction		0943		1725*	(*Thurs & Fri only)		
Camb		0945		1726*	(*Thurs & Fri only)		
Sellafirth		0950		1731*	(*Thurs & Fri only)		
Gutcher		0953		1734*	(*Thurs & Fri only)		
Cullivoe		1010	and	1740*	(*Thurs & Fri only)	and	1850

Service to Toft is operated by John Leask & Son, Tel 01595 693162.

Service through Yell is operated by R G Jamieson & Sons, Tel. 01957 744214.

- For Ferry Service timetables see Shetland Transport Timetable, www.shetland.gov.uk or contact Ferry Services Booking Office on 01957 722259.



NORTH ISLES



Whalsay

Daily bus service operates Monday to Saturday from Vidlin/Laxo (Whalsay Ferry) to Lerwick departs

Laxo	0820	and	1745
Lerwick	0725	and	1705

Service operated by Andrew's, Wormadale, Whiteness, Tel. 01595 840292.

- A weekly shopper service to Lerwick connecting with ferry service from Whalsay operates every Thursday departs

Symbister	(Ferry)	0915
Laxo Ferry Terminal	(Bus)	0945
Lerwick	(Bus)	1300
Laxo Ferry Terminal	(Ferry)	1400

Service operated by Andrew's, Wormadale, Whiteness, Tel. 01595 840292.

- For Ferry Service timetables see Shetland Transport Timetable, www.shetland.gov.uk or contact Ferry Services Booking Office on 01806 566259.



NORTH ISLES

Skerries

- A bus service operates on a Friday to Vidlin Ferry Terminal departs Lerwick 1705 to connect with the 1800 Ferry to Skerries.

Service operated by Andrew’s, Wormaldale, Whiteness, Tel. 01595 840292.

- For Ferry Service timetables see Shetland Transport Timetable, www.shetland.gov.uk or contact Ferry Services Booking Office on 01806 516226.

The inter-island air service is operated by Directflight Limited from Tingwall Airport, Tel 01595 840246.

February to October - (Refer to Shetland Transport Timetable for dates)

		Mon	Wed	Thurs	
Depart	Tingwall	1330	1330	0900	1600
Arrive	Skerries	1350	1350	0920	1620
Depart	Skerries	1400	1400	0930	1630
Arrive	Tingwall	1420	1420	0950	1650

October to February - (Refer to Shetland Transport Timetable for dates)

		Mon	Wed	Thurs	
Depart	Tingwall	1330	1330	0900	1455
Arrive	Skerries	1350	1350	0920	1510
Depart	Skerries	1400	1400	0930	1520
Arrive	Tingwall	1420	1420	0950	1540

N.B. Flights go via Whalsay on request. Arrival/Departure times at Out Skerries are variable according to the number of passengers and whether a Whalsay stop is required.



NORTH MAINLAND

- Daily bus service operates Monday to Saturday from Hillswick to Lerwick departs 0735 and 1000 (excluding Wednesday).

Connecting feeder services operate from:

Eshanness	0715	and	0940
North Roe	0720	and	0940
Ollaberry	0725	and	0955
Sullom Junction	0740	and	1010* (*Tues, Thurs, Sat only)
Muckle Roe	0745	and	1000

Service operated by Johnson Transport, Brae, Tel. 01806 522331.

Hillswick Shopper Service to Lerwick

every second Tuesday departs Stucca 1000
departs Lerwick 1515

For service information contact operator Johnson Transport, Brae. Tel. 01806 522331.

- Daily bus service operates Monday to Saturday from Mossbank to Lerwick
departs 0650* (*not on Saturday)
0740
0920
1250
1515
1805* (*April to September only)
1900* (*Saturday only)

Service operated by John Leask & Son, Lerwick, Tel 01595 693162 and Johnson Transport, Brae Tel. 01806 522331 (1900 Saturday service).

Local Transport Services

North Roe

- Dial-A-Ride shopper service to Ollaberry shop every Friday from 1030 to 1300.
- Dial-A-Ride transport service to Doctor's Surgery, Hillswick, Tuesday, Thursday and Fridays.

Service operated by Douglas Murray, North Roe. To book tel 01595 745745 by 1630 the previous day.

NORTH MAINLAND

Eshaness / Hillswick Area

- Dial-A-Ride transport to Hillswick shop and Doctor's Surgery, Hillswick operates Monday, Tuesday, Thursday Friday and Saturday from 0930 to 1230.
- Dial-A-Ride shopper service from Heylor/ Urafirth area operates every Friday. Departs 1400, waits and returns.



Services operated by Martin Mowat, Eshaness.
To book Tel. 01595 745745 by 1630 the previous day.

Ollaberry

- Dial-A-Ride shopper service to Ollaberry shop every Friday from 1030 to 1200.

Service operated by Johnson Transport, Brae. To book Tel. 01595 745745 by 1630 the previous day.

- Dial-A-Ride transport service to Doctor's Surgery, Hillswick every Tuesday.
Service operated by John Scollay, Ollaberry. To book Tel. 01595 745745 by 1630 the previous day.

Collafirth Area

- Dial-A-Ride transport service to Ollaberry shop every Friday.

Service operated by John Scollay, Ollaberry. To book Tel. 01595 745745 by 1630 the previous day.

Sullom Area

- Dial-A-Ride transport service to Brae shops and Health Centre every Friday from 0930 to 1100.

Service operated by Dennis Williamson. To book Tel. 01595 745745 by 1630 the previous day.

Muckle Roe Area

- Dial-A-Ride transport service to Brae shops and Health Centre every Friday from 1000 to 1200.

Service operated by Johnson Transport, Brae. To book Tel. 01595 745745 by 1630 the previous day.

NORTH MAINLAND

Vidlin Area

- Daily bus service operates Monday to Saturday from Vidlin/Laxo (Whalsay Ferry) to Lerwick

departs Vidlin 0805 and 1750

Laxo 0820 and 1745

departs Lerwick 0725 and 1705

Service operated by Andrew's, Wormadale, Whiteness, Tel. 01595 840292.

Nesting Area

- Connecting feeder service from South Nesting operates Monday to Saturday

departs Skellister 0810 and 1015* (Saturday only)

departs Nesting Junction 1730

Service operated by Andrew's, Wormadale, Whiteness, Tel. 01595 840292.

- Shopper service from Vidlin, Lunnasting and Nesting operates every Thursday to Lerwick

departs Vidlin 0935

Laxo (Whalsay Ferry) 0945

Billister 1000

Skellister 1015

return service from Lerwick departs Viking Bus Station 1300.

Service operated by Andrew's, Wormadale, Whiteness, Tel. 01595 840292.

Voe Area

- Dial-A-Ride transport service to Brae shops and Health Centre every Friday from 0900 to 1100.

Service operated by Johnson Transport, Brae. To book Tel. 01595 745745 by 1630 the previous day.



WEST MAINLAND

- Daily bus service operates Monday to Saturday from Walls to Lerwick

departs Walls 0700
 0755
 1005* (*not on Wednesday)
 1330* (*not on Wednesday)
 1805

departs Aith 0800

Service operated by John Leask & Son, Lerwick, Tel. 01595 693162.

- Connecting feeder service operates Monday to Saturday from:

Westerskeld	0740	and	1315* (*Thursday only)
Skeld	0745	and	1320* (*Thursday only)
Reawick	0750	and	1325* (*Thursday only)
Culswick			1300* (*Thursday only)

Service operated by Peter Sinclair, Heights, Skeld, Tel. 01595 860206.

- Connecting feeder services operates Monday to Saturday from:

Sandness	0735	and	1305* (*Mon, Fri & Sat only)
Dale of Walls	0740		

Service operated by P W Isbister, Walls, Tel. 01595 809268

West Burrafirth – (Papa Stour)

- Dial-A-Ride transport service to Lerwick operates Monday, Friday and Saturday departs West Burrafirth Pier at 1040.

Return service from Bixter operates Friday and Saturday departing Bixter at 1735.

Service operated by Margaret Morrison, Garderhouse. To book Tel. 01595 745745 by 1630 the previous day.

WEST MAINLAND

Skeld Area

- Shopper service operates every Thursday to Bixter shop, also connects with 1345 bus to Lerwick

departs	Culswick	1300
	Westerskeld	1315
	Skeld	1320
	Reawick	1325
	Sand	1330
	Waits and returns from Bixter	

Service operated by Peter Sinclair, Heights, Skeld, Tel. 01595 860206.

Clousta, Aith, Sandsound

- Shopper service operates every Thursday to Lerwick

departs	Clousta	1030
	Aith	1045
	Bixter	1055
	Sandsound	1105
departs	Lerwick	1415

Service operated by Peter Sinclair, Heights, Skeld, Tel. 01595 860206.

Dale of Walls

- Shopper service operates Monday, Friday and Saturday to Walls shop and Post Office departs Dale of Walls 1305. Waits and returns.

Service operated by P W Isbister, Walls, Tel. 01595 809268

Aith

- Dial-A-Ride shopper service operates every Friday to Aith Co-operative Shop. Operates from 1030 to 1230.

Service operated by Betsy Leask, Mid Walls. To book Tel. 01595 745745 by 1630 the previous day.

- Dial-A-Ride Sunday service to Aith Church of Scotland from Sandsound, Bixter and Clousta areas. Departs Bixter 0925, returns at 1115.

Service operated by Margaret Morrison, Garderhouse. To book Tel. 01595 745745 by 1600 the previous Friday.



WEST MAINLAND

Weisdale Area

- Shopper service operates every Friday to Whiteness and Weisdale local shops

departs Cott 0950
 Ustaness 1015
 Nesbister 1030

Service operated by Robinson Transport, Soundside, Weisdale, Tel. 01595 830383

- Shopper service from Weisdale, Whiteness and Stromfirth operates every second Tuesday to Lerwick

departs Cott 0915
 Weisdale 0925
 South Whiteness 0930
 Stromfirth 0935

departs Lerwick 1245

Service operated by Andrew's, Wormaldale, Whiteness, Tel. 01595 840292.

Sandness Area

- Shopper service operates every fourth Friday to Lerwick

departs Shendale Burn 0930

departs Lerwick 1330

Service operated by Whites Coaches, West Burrafirth, Tel. 01595 809443

- Shopper service operates every Friday to Walls Shop and Post Office
 departs Sandness 1305

Service operated by P W Isbister, Walls, Tel 01595 809268



CENTRAL MAINLAND

- Daily bus service operates Monday to Saturday from Scalloway to Lerwick

departs	Port Arthur	0730	1220	
		0815	1430	
		0915	1525	
		1025	1625	
	Public Hall	0735	1225	1630
		0820	1320	1750
		0920	1435	1850
		1030	1530	
	Blydoit	0825	1325	
		0925	1440	
		1035	1535	
		1230	1635	
returns from	Lerwick	0840	1455	
		0940	1550	
		1150	1705*	
		1300*	1910	
		1400		

* feeder service to Burra and Trondra.

- Connecting feeder service from Burra and Trondra

departs	Houss	0755	1005	1300
	Papil	0802	1012	1305
	Hamnavoe	0810	1020	1315
				1740

Service operated by John Leask & Son, Lerwick, Tel 01595 693162.

- Shopper service from Burra to Lerwick operates every Thursday

departs	Hogaland (on demand)	0955
	Houss	1005
	Papil	1012
	Hamnavoe	1020
departs	Lerwick	1215

Service operated by John Leask & Son, Lerwick, Tel 01595 693162.

CENTRAL MAINLAND

Tingwall Airport

- Dial-A-Ride transport link connects with Inter-Island Air Service.

Service operated by Sinclairs Taxis, To book Tel. 01595 745745 by 1630 the previous day.

Girlsta/Tingwall Area

- Daily bus service operates Monday to Saturday from North Mainland picking up at

Girlsta	0730	1325* (*not Sat)
	0830	1555
	0840	1743
	1000	1830* (*Apr to Sept)
Tingwall Hall	0833	1328
	0843	1558
	1005	
Tingwall Crossroads	0735	1335* (*not Sat)
	0835	1600
	0846	1748
	1007	1840* (*April to Sept)

Service No. 19 (Laxo/Vidlin Service) operated by Andrew's, Wormadale, Tel. 01595 840292.

Service No. 23 (Mosbank Service) operated by John Leask & Son, Lerwick, Tel 01595 693162.



LERWICK/BRESSAY

- Daily Town Service operates in Lerwick Monday to Saturday

Lerwick North departs the Esplanade at

0830	1305	1555*(*Mon to Fri)
1000	1345* (*Mon to Fri)	1600*(*Sat only)
1100	1355*(*Sat only)	1705
1200	1500	

Lerwick South departs the Esplanade at

0835	1230	1530
0930	1305	1630*(*Sat only)
1030	1350	1635*(*Mon to Fri)
1130	1430	

Service operated by John Leask & Son, Lerwick, Tel 01595 693162.

- **Dial-A-Ride shopper Service for elderly and disabled persons operates every Tuesday and Friday. Covers Twageos Road, Knab Road, Breiwick Road and South Road. Operates from 1100 to 1300.**

Service operated by Shetland Island Council. To book Tel 01595 745745 by 1630 the previous day.

- Shopper service from Bressay to Lerwick operates Monday and Saturday.

departs	Monday	Saturday
Voesome	1340	1010
Glebe	1345	1015
Public Hall	1347	1017
Voehed Road (Gunista Sign)	1348	1018

Return on Ferry from Lerwick at (Mondays) 1630, (Saturdays) 1430.

Service operated by John Leask & Son, Lerwick, Tel 01595 693162.

- A post bus service operated by Royal Mail runs Monday to Saturday

departs	Bressay Post Office	0900	0935	1122
	Bressay Ferry Terminal	0910		
	Noss	1115		
	Lighthouse	1215		

For Ferry Service timetable see Shetland Transport Timetable www.shetland.gov.uk or contact Ferry Services, Tel. 01806 244200.

LERWICK/BRESSAY

- **Red Cross Car Service**

This is a service provided for pensioners living in Lerwick/Bressay areas only who have no other means of transport to convey them to the Health Centre, Gilbert Bain Hospital, Optician or Dentist.

It is not a “hands on service” the clients must be reasonably independent.

To book Tel. 07880750445.

NOTE: The phone is switched on 4pm –6pm Monday to Friday. It is not a same day service. Calls can be made to the answering machine at anytime and will be listened to at 4pm Monday to Friday.

- **Scottish Ambulance Service – Patient Transport Service (PTS)
Non Emergency Service**

The Scottish Ambulance Service provides a transport service to patients with a clinical need. This is arranged in the first instance by Health Centres, and thereafter by Hospital clinics.

Often requests are made on social or geographical needs. The service will in these cases, give advice to the caller on the most appropriate transport provider to contact.

The Patient Transport Service (PTS) transports a range of patients, including:

- Out patients
- Routine discharges and admissions
- Day hospital patients
- Non-urgent inter hospital transfers

PTS ambulances are manned by Ambulance Care Assistants who are trained in the particular needs of these patients, as well as in comprehensive first aid, specialist driving skills, patient moving and handling techniques, basic life support and patient care skills. Although this work does not involve emergency duties it is a vital component of the Ambulance Service.

The Patient Transport Service use two specially designed vehicles, fitted with fold down ramps, to provide high levels of comfort for patients. Normally single staffed, the ACA’s can combine to provide a double crewed response, should a patient’s condition require it.

SOUTH MAINLAND

- Daily bus services between Lerwick and Sumburgh Airport operate Monday to Sunday. Most services go via Sandwick. Connecting feeder services operate from Quendale and Bigton areas.

depart Lerwick

Monday to Friday	0600	1400
	0805*(*to Sandwick)	1530
	0900	1710
	1030	2105*(*Mon to Thurs)
	1200	2230*(*Fri only)
Saturday	0730	1615
	0930	1710
	1200	2300
	1400	
Sunday	0930	1530
	1230	1845

depart Sumburgh Airport

Monday to Friday	0655*(*from Scatness)	1345
	0740	1650
	1055	1945
	1235	
Saturday	0800*(*from Scatness)	1500
	1055	1710
	1345	
Sunday	1055	1645
	1515	1745

NOTE: Services are currently under review, please confirm all details with bus operator. John Leask & Son, Lerwick, Tel. 01595 693162.



SOUTH MAINLAND

depart Sandwick

Monday to Friday	Hoswick	0810	
		0930	
	Central	0730	1537* (*School Term only)
		0812	1715
		0932	1910* (*Mon to Thurs)
	1118	2010	
		1415	
Saturday	Hoswick	0810	
		0930	
	Central	0810	1415
		0932	1520
		1118	1730
Sunday	Central	1118	1708
		1538	1805

For full timetable details see Shetland Transport Timetable, www.shetland.gov.uk or check with bus operator

Ness Area

- **Dial-A-Ride Shopper service to local shops operates every Friday. To book: Tel. 01595 745745 by 1630 the previous day.**

Departs South Punds	0910	Arrive Levenwick	0920
Depart Levenwick	1000	Arrive South Punds	1020
Departs Troswick	0910	Arrive Mainlands Shop	0920
Depart Mainlands Shop	1000	Arrive Troswicks	1020
Departs Longfield	0910	Arrive Mainlands Shop	0920
Depart Mainlands Shop	1000	Arrive Longfield	1020
Departs Maywick	0910	Arrive Bigton Shop	0920
Depart Bigton Shop	1000	Arrive Maywick	1020
Departs Exnaboe	0910	Arrive Toab Shop	0920
Depart Toab Shop	1000	Arrive Exnaboe	1020
Departs Quendale	0910	Arrive Mainlands Shop	0920
Depart Mainlands Shop	1000	Arrive Quendale	1020



SOUTH MAINLAND

Levenwick

- Transport service to Levenwick Surgery operates Monday to Friday.
Service operated by Boddam Cabs, Dunrossness. To book: Tel 01595 745745 by 1700 the previous evening.
 This service is for elderly and disabled persons and those who do not have access to a car. Service operates from 0900 to 1200 and 1400 to 1500.

Local Transport Services

Sandwick

- Weekly Dial-A-Ride shopper service to local shop every Friday. Operates from 1000 to 1200.
Service operated by Nicolson Brothers, Cunningsburgh. To book Tel 01595 745745 by 1630 the previous day.
- Shopper service to Lerwick operates every second Monday
 departs Hoswick 1000
 departs Lerwick 1230

Service operated by Nicolson Brothers, Cunningsburgh, Tel. 01950 477243.

Cunningsburgh

- Weekly Dial-A-Ride shopper service to local shop every Tuesday. Operates from 1000 to 1200.
Service operated by Nicolson Brothers, Cunningsburgh. To book Tel 01595 745745 by 1630 the previous day.
- Weekly shopper service to Lerwick operates every Thursday.
 departs Dandigarth 1100
 departs Lerwick 1400

Service operated by Nicolson Brothers, Cunningsburgh, Tel. 01950 477243.

Gulberwick & Quarff Shopper Service to Lerwick

every Friday	departs Gulberwick	0940
	departs Quarff	0945
	departs Lerwick	1200

For service information contact operator John Leask & Son, Lerwick. Tel. 01595 693162.

OUTER ISLES

Fair Isle

A boat service (MV Good Shepherd) operates 3 days a week during Summer months and once a week in Winter.

		Tues	Thurs	Alternate Thur	Sat
May to September					
Depart	Fair Isle	0730	0730	0600	0730
Arrive	Grutness	1030	1030	-	1000
Arrive	Lerwick	-	-	1100	-
Depart	Grutness	1130	1130	-	1130
Depart	Lerwick	-	-	1530	-
Arrive	Fair Isle	1530	1530	2030	1530

October to March Tues only

Depart	Fair Isle	0730
Arrive	Grutness	1030
Depart	Grutness	1130
Arrive	Fair Isle	1530

To book Tel. 01595 760222.

The inter-island air services are operated by Directflight Limited from Tingwall Airport, Tel 01595 840246.

February to October - (Refer to Shetland Transport Timetable for dates)

		Mon		Wed		Fri		Sat*
Depart	Tingwall	0900	1600	1000	1500	0900	1500	1055*
Arrive	Fair Isle	0925	1625	1025	1525	0925	1525	1120*
Depart	Fair Isle	0935	1635	1035	1535	0935	1535	1425*
Arrive	Tingwall	1000	1700	1100	1600	1000	1600	1450*

October to February - (Refer to Shetland Transport Timetable for dates)

		Mon		Wed		Fri	
Depart	Tingwall	0900	1445	1000	1445	0900	1340
Arrive	Fair Isle	0925	1510	1025	1510	0925	1405
Depart	Fair Isle	0935	1520	1035	1520	0935	1415
Arrive	Tingwall	1000	1545	1100	1545	1000	1440

		Sat *	
Depart	Fair Isle	1130*	-
Arrive	Sumburgh	1145*	-
Depart	Sumburgh	-	1400*
Arrive	Fair Isle	-	1415*

* Saturday flights operate May to October only - (Refer to Shetland Transport Timetable for dates)



OUTER ISLES

Foula

A boat service (MV New Advance) is operated by Atlantic Ferries,
Tel 07881 823732.

Additional Summer Sailings
(refer to Shetland Transport
Timetable for dates)

		Tues	Thurs	Sat	Alternate Thurs
Depart	Foula	0930	0930	0930	0800
Arrive	Walls	1130	1130	1130	
Arrive	Scalloway				11.30
Depart	Walls	1330	1330	1330	
Depart	Scalloway				1330
Arrive	Foula	1530	1530	1530	1700

The inter-island air services are operated by Directflight Limited from Tingwall Airport, Tel 01595 840246.

February to October - (Refer to Shetland Transport Timetable for dates)

		Mon	Tues	Wed	Fri
Depart	Tingwall	1015	1015	0900 1620	1015 1620
Arrive	Foula	1030	1030	0915 1635	1030 1635
Depart	Foula	1040	1040	0925 1645	1040 1645
Arrive	Tingwall	1055	1055	0940 1700	1055 1700

October to February - (Refer to Shetland Transport Timetable for dates)

		Mon	Tues	Wed	Fri
Depart	Tingwall	1015	1015	0900	1015 1455
Arrive	Foula	1030	1030	0915	1030 1510
Depart	Foula	1040	1040	0925	1040 1520
Arrive	Tingwall	1055	1055	0940	1055 1535



OUTER ISLES

Papa Stour

A RO/RO ferries service (MV Snolda) operates from West Burrafirth

		Mon	Wed	Fri	Sat	Sun
Departs	West Burrafirth	0900	0900	0900	0900	
			1300*	1800*	1800*	1800*
Departs	Papa Stour	1000	1000	1000	1000	
			1345*	1845*	1845*	1900*

*Bookings only Tel. 01957 722259

Weekly air service operates every Tuesday by Directflight Limited from Tingwall Airport, Tel 01595 840246.

February to October - (Refer to Shetland Transport Timetable for dates)

Tues

Depart	Tingwall	0900	1600
Arrive	Papa Stour	0910	1610
Depart	Papa Stour	0920	1620
Arrive	Tingwall	0930	1630

February to October - (Refer to Shetland Transport Timetable for dates)

Tues

Depart	Tingwall	0900	1500
Arrive	Papa Stour	0910	1510
Depart	Papa Stour	0920	1520
Arrive	Tingwall	0930	1530



CONCESSIONARY TRAVEL

Concessionary Travel

A Scotland-wide free bus travel for older and disabled people was introduced on 01 April 2006.

Anyone aged 60 years and over and eligible disabled people are entitled to free bus travel anywhere in Scotland provided they have applied for, and received, the National Entitlement Card.

In addition, Shetland residents will receive two free return journeys to Aberdeen each year on Northlink Ferries.

For further information and application form, contact Shetland Islands Council, Transport Services at 20 Commercial Road, Lerwick, Tel 01595 744868.

Shetland Islands Council provides blind and visually impaired residents, who are in receipt of a National Entitlement Card, one free return journey per annum by air to Aberdeen.

Bookings and further information through local travel agents.

From 08 January 2007 young people aged 16-18 years and full time volunteers up to the age of 25 years who have applied for, and received, the National Entitlement Card, are entitled to one-third off the adult single fare on all scheduled local registered bus services available to the general public.

In addition Shetland residents will receive two free return journeys to Aberdeen each year on Northlink Ferries. Residents on Shetland's islands will also receive vouchers for the inter-island journey to access Lerwick Ferry Terminal.

For further information and application form for the young persons concessionary travel scheme contact Shetland Islands Council, Transport Services at 20 Commercial Road, Lerwick, Tel 01595 744868.

Inter-Island Ferry Service

Shetland Islands Council have extended the free passenger travel concession for elderly and disabled people on inter-island ferry services to Shetland residents holding a National Entitlement Card.

Shetland residents holding a National Entitlement Card and a Blue Badge Parking Entitlement will be exempt from the vehicle tariff on inter-island ferries.



CONCESSIONARY TRAVEL

Blue Badge Parking Scheme

The Blue Badge Scheme is a National Scheme that is recognised throughout Europe. The scheme makes parking easier for people with severe walking difficulties who travel either as drivers or passengers.

Badges are issued only to people who would otherwise be incapable of visiting shops, public buildings or other places. It allows badge holders to park close to their destination.

For further information or to apply for a Blue Badge application form contact Shetland Islands Council, Transport Services at 20 Commercial Road, Lerwick, Tel 01595 744868.



FEEDBACK FORM

To comment on this publication or any Transport Service provided within Shetland, please complete this page and return to:

Zetland Transport Partnership
20 Commercial Road
Lerwick
Shetland
ZE1 0LX



Full Name:

Address:

Feedback:

