



Shetland Islands Health and Social Care Partnership

# Annual Performance Report

2024 - 2025

## Easy Read



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# Introduction



This is an Easy Read version of the Shetland Health and Social Care Partnership (HSCP) Annual Performance report.



This report tells us how well the health and social care partnership services did in 2024 - 2025.



This report talks about:

- what went well and what was hard
- how money was spent
- how the services were checked
- what will happen next

The main goals in 2024-2025 were:



Provide health and care in the community



Help people stay healthy



Use money and staff wisely



Treat people fairly, listen to people and involve them in their care

## The good things that happened in 2024-2025



A service called "Hospital at Home" helped people stay out of hospital.



Most children in Shetland had good teeth.



Meals on Wheels gave out about 4,900 meals every month.



New apps and websites helped people get support more easily.

## Hospital at Home



We helped people stay at home instead of going to hospital.



This meant that a person was treated at home rather than in a hospital (hospital bed days) as part of their treatment.



This means people got care in a place they feel safe and comfortable.

## Meals on Wheels



We delivered on average over 4,900 meals every month.



This helped people who find it hard to cook for themselves.



This made sure they had hot, healthy food.

## Dental Health for Children



Shetland was the 3rd best in Scotland for children's teeth.



Most children had no tooth decay.



We are helping children have healthy smiles.

## Digital Tools



We have new apps and websites pages to help people find support.



The PHIO app made it easier to get musculoskeletal support. This can help with conditions that can affect your joints, bones and muscles.



Our teams also have new digital support, such as the new SHIP platform. This helps to better support people.

## Things that were hard in 2024 - 2025



Sometimes it was hard to find enough staff for some places.



There are more people who need care.

Some people waited too long to leave hospital or see a therapist.



Money was tight, so we had to be careful with spending.

## Money in 2024 - 2025



The budget was £75 million.



Less money was spent on temporary staff.

The money gap (deficit) got smaller.

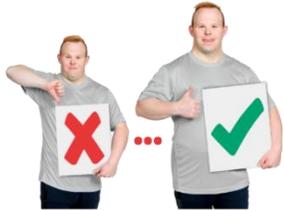


We managed our budget better this year.

## Inspections



Most care homes and services were rated “Good” or “Adequate”.



A few care homes need to make some changes.



You can find out more about care inspections on the Care Inspectorate website: [www.careinspectorate.com](http://www.careinspectorate.com)

## What we are doing



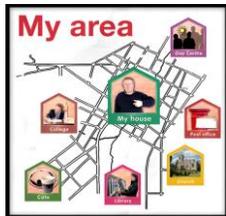
We are trying new ways to hire and support staff.



We are using digital tools to help people get care faster and where they need it.

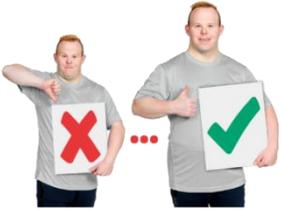


We are listening to people's feedback to make services better.



We are working with the community to plan our services.

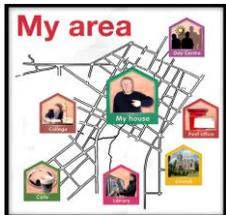
## What we will do



We will keep improving our health and care services.



We will continue to help people live well at home.



We will work with the community to make services better.



We will continue working to reduce waiting times.

## Summary



Shetland HSCP is working hard to help people stay healthy and safe.



Shetland HSCP are listening to people and trying to make services better for everyone.



Thank you for reading our report.

To find out more



Visit our website: [www.shetland.gov.uk/social-care-health](http://www.shetland.gov.uk/social-care-health)



Email us: [community.care@shetland.gov.uk](mailto:community.care@shetland.gov.uk)



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