

SHETLAND HEALTH AND SOCIAL CARE FIVE HIGHLIGHTS – QUARTER 3 OCTOBER TO DECEMBER 2025

1

HOSPITAL AND URGENT CARE

84% of people attending A&E were seen within 4 hours.

2

MENTAL HEALTH SUPPORT

317 people asked for mental health support
Work started to improve access and digital support

3

SUPPORTING PEOPLE AT HOME

284 people aged 65+ received personal care at home
654 people used technology-enabled care, such as alarms and sensors

4

IMPROVED THIS QUARTER

More care assessments completed on time
Freedom of Information requests answered more quickly

5

WHAT PEOPLE TOLD US

Common themes for complaints were communication, delays, and pressure on services