

Housing Support in Shetland: Your Pathway to Independence

Regulated by the Care Inspectorate, this service empowers Shetland residents to maintain tenancies and prevent homelessness. It provides a structured four-step journey focused on five core pillars to help individuals achieve long-term independence.



Steps 1 & 2: Referral and Initial Contact



Refer yourself or
a professional

****We do not accept
Hjaltland tenant
referrals as they
have their own
Housing Support
Service.****



Steps 3 & 4: Assessment and Allocation

Meet the team to draft
your plan and meet
your dedicated worker.



Concluding Support

Support ends once you
have successfully met
your personal
independent living goals.

Service Scope

In Scope (Empowering You)



Settling in



Budgeting/bills



Tenancy rights/
responsibilities

Out of Scope (Managing For You)



Personal care



Managing finances



Housework



Cooking



Repairs