

Navigating Housing Support: A Guide for Shetland Residents



What Housing Support Provides

Focus on Tenancy and Independence

Support includes managing tenancy rights, budgeting, money skills, and settling into a new home.



Guidance, Not Manual Labor

Does not cover personal care, housework, or repairs.



No washing, dishes, repairs, moving personal care, or repwarrs.

Available to Most Residents

Support is open to Council tenants, private tenants, and homeowners across Shetland.



Council Tenant



Homeowner



The 4-Step Housing Support Plan

Step 1 & 2 Referral and Contact

Refer yourself or be referred by a professional before being contacted by the team.



Step 3 Assessment Meeting

A meeting to identify your specific needs and create your individual Housing Support Plan.



Step 4 Allocation of Support

You are matched with a Community Housing Support worker to put your plan into action.

