

## **Briefing Note**

### **Elected Member Briefing – *Sustainable Model of Adult Social Care***

#### **Elected Member Briefing Note Ref. No. 2026-43**

#### **About this Briefing Note**

Briefing by: Jo Robinson – Director of Community Health and Social Care, and  
Neil Grant – Director of Development and Infrastructure Services

Date: 24 September 2026

Subject: Sustainable Model of Adult Social Care Seminar – August 2026

|               |
|---------------|
| <b>Public</b> |
|---------------|

#### **Purpose**

This briefing note is to provide a summary of the seminar held in advance of the Policy and Resources Committee meeting on 14 September, Integration Joint Board meeting on 17 September and Shetland Islands Council meeting on 23 September 2026.

#### **Background**

The Sustainable Model of Adult Social Care (SMASC) Programme-level Strategic Outline Case (SOC) has been in development since February 2026 and the draft SOC was presented for approval at the aforementioned meetings.

The purpose of the SMASC Programme is to develop a sustainable package of solutions and strands of intervention that will secure the long-term future of service delivery in Shetland.

Elected Members heard at the seminar that the SOC presents the first stage of the H.M. Treasury Green Book business case process and that the fundamental objective of this stage is to demonstrate the 'Case for Change' or why intervention/investment is needed.

It was emphasised that this has been informed by extensive analysis of various data sources, and engagement with communities and other stakeholders, including a public survey that ran from May to July 2026 and the in-depth in-person interviews that took place during May.

BiGGAR Economics delivered a presentation on the SOC process and the emerging Preferred Way Forward.

There was time for questions and discussion on the findings so far.

View the draft SOC and indicative timeline for next steps.

---

Last modified on: 24 September 2026

**Contact Details:**

Name: Jo Robinson, Director of Community Health and Social Care

Phone: 01595 744343

Email: [jo.robinson@shetland.gov.uk](mailto:jo.robinson@shetland.gov.uk)

Name: Neil Grant, Director of Development and Infrastructure Services

Phone: 01595 744968

Email: [nrj.grant@shetland.gov.uk](mailto:nrj.grant@shetland.gov.uk)

**Please return this form to [memberssupport@shetland.gov.uk](mailto:memberssupport@shetland.gov.uk) to be logged and circulated to all Councillors.**

END