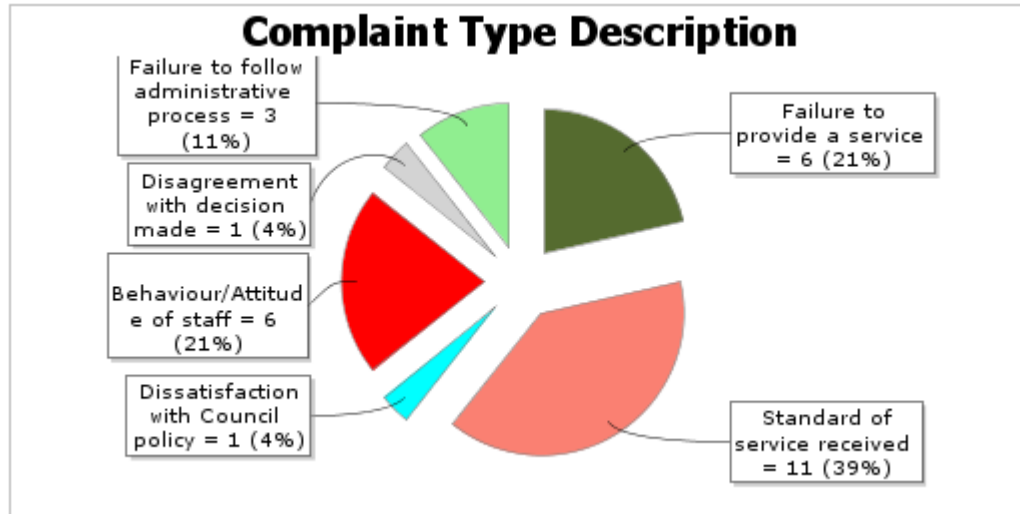


# All Complaints - 2017/18 Quarter 4

Generated on: 08 May 2018



ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-17/18-669	Investigation	01-Sep-2017	Closed	30-Apr-2018	Schools		147
COM-17/18-682	Investigation	21-Sep-2017	Closed	14-Mar-2018	Schools	8	83
							101
COM-17/18-705	Frontline	04-Jan-2018	Closed	04-Jan-2018	Ferry and Air Operations		
COM-17/18-707	Investigation	10-Jan-2018	Closed	07-May-2018	Community Care - Resources		30
COM-17/18-709	Investigation	19-Jan-2018	Closed	13-Mar-2018	Governance & Law		
COM-17/18-710	Frontline	26-Jan-2018	Closed	30-Jan-2018	Children's Services Directorate		
COM-17/18-711	Investigation	25-Jan-2018	Closed	22-Feb-2018	Children's Services Directorate		
COM-17/18-712	Frontline	04-Feb-2018	Closed	12-Feb-2018	Children's Services Directorate		
COM-17/18-713	Frontline	08-Feb-2018	Closed	19-Feb-2018	Children's Services Directorate	2	
COM-17/18-717	Investigation	14-Feb-2018	Alert		Schools	2	

ID	Stage Title	Received Date	Status	Closed Date	Responsible OUs	Stage 1 Frontline Days Overdue	Stage 2 Investigation Days Overdue
COM-17/18-718	Investigation	08-Mar-2018	Closed	20-Apr-2018	Schools		5
COM-17/18-719	Investigation	22-Jan-2018	Closed	22-Feb-2018	Human Resources		
COM-17/18-720	Investigation	20-Feb-2018	Alert		Schools		
COM-17/18-721	Investigation	23-Feb-2018	Closed	23-Mar-2018	Schools		
COM-17/18-723	Frontline	06-Mar-2018	Closed	16-Mar-2018	Community Care - Resources	31	
COM-17/18-724	Frontline	05-Mar-2018	Closed	12-Mar-2018	Schools		
COM-17/18-725	Frontline	06-Mar-2018	Closed	15-Mar-2018	Planning	2	
COM-17/18-726	Investigation	12-Mar-2018	Closed	06-Apr-2018	Community Care - Resources		
COM-17/18-730	Frontline	16-Mar-2018	Alert		Children's Services Directorate	3	
COM-17/18-732	Frontline	19-Mar-2018	Closed	23-Mar-2018	Schools		
COM-17/18-734	Frontline	23-Mar-2018	Closed	03-Apr-2018	Development Services Directorate	1	
COM-17/18-735	Frontline	13-Mar-2018	Closed	27-Mar-2018	Schools	5	
COM-17/18-736	Frontline	27-Mar-2018	Alert		Planning		
393	Frontline	08-Feb-2018	Closed	01-Mar-2018	Housing	10	
395	Frontline	26-Feb-2018	Closed	28-Feb-2018	Housing		
392	Investigation	15-Jan-2018	Closed	27-Jan-2018	Housing		
396	Investigation	05-Mar-2018	Closed	13-Mar-2018	Housing		
397	Investigation	12-Mar-2018	Closed	23-Mar-2018	Housing		